

Bulletin Title Service Action S10314: VIU Replacement, Model Year 2025 EX90		Group 39	NO S10314
Issuer (Dept.) Safety and Compliance	Car Market United States	Issue Date 4/4/25	Status Date 4/4/25
Revisions		Page Page 1 of 3	

- A. SERVICE ACTION S10314 DESCRIPTION**
- B. VEHICLES INVOLVED**
- C. PARTS INFORMATION**
- D. OWNER NOTIFICATION**
- E. VEHICLES IN RETAILER INVENTORY**
- F. RETAILER RESPONSIBILITY**
- G. TECHNICIAN COMPETENCY REQUIREMENT**
- H. CLAIM INSTRUCTIONS**

**A. SERVICE ACTION S10314 DESCRIPTION**

Volvo Cars USA LLC on behalf of the Volvo Car Corporation has decided to launch Service Action S10314 on certain model year 2025 EX90 vehicles.

Volvo Car Investigations have identified that the incorrect Vehicle Integration Unit (VIU) has been installed.

The corrective action is to replace the VIU according to VIDA.

**Please refer to the below matrix for information regarding which VIU should be replaced:**

VIN	VIU to be replaced	Part number
7JDE23VL5SG007094	FGW	3601225
7JDEV3VL3SG005738	PGW	3601226
7JDE23KL6SG007075	FGW	3601225
7JDEV3VL0SG007060	FGW	3601225

\*FGW/VIUF = Vehicle Integration Unit Front

\*PGW/VIUP = Vehicle Integration Unit Passenger Side

S10314 affects 4 vehicles in the U.S.

## Quality Bulletin S10314

---

### B. VEHICLES INVOLVED

**NOTE: RETAILER MUST CONFIRM VEHICLE ELGIBILITY PRIOR TO BEGINNING THE REPAIR FOR THIS SERVICE ACTION. VEHICLES IN RETAILER INVENTORY MUST BE REPAIRED PRIOR TO SALE.**

Vehicle eligibility must be confirmed in TIE:

- **Vehicle eligibility can be confirmed in TIE using the “Vehicle Info” tab and entering the VIN. Please use the “Claim Type” button to see if S10314 is available and use the performed column to see if the vehicle is eligible.**

All vehicles must be checked for any incomplete recalls, service campaigns or service upgrades. All open Recalls, Service Campaigns or Service Actions repairs must be completed.

### C. PARTS INFORMATION

Please refer to the Parts Bulletin if available.

### D. OWNER NOTIFICATION

No owner Notification.

### E. VEHICLES IN RETAILER INVENTORY

Vehicles in retailer inventor must be repaired prior to sale.

### F. RETAILER RESPONSIBILITY

Retailers must perform this service action at next point of contact on eligible vehicles regardless of miles or vehicle age. All work performed under this service action is free of charge to the owner. All eligible vehicles must have this service action completed prior to customer delivery.

### G. TECHNICIAN COMPETENCY REQUIREMENT

The technician competency requirement for this repair is GO.

### H. CLAIM INSTRUCTIONS

Labor reimbursement is effective at the time of release and may change in the future.

**Claim Type:** S10314  
**Cause Code:** 02  
**CSC Code:** XW  
**Main OP:** 99942-2  
**Failed Part:** 3601225 (Control Unit (VIUF)) or 36012226 (Control Unit (VIUP))

<b><u>Labor Operation</u></b>	<b><u>Repair Description</u></b>	<b><u>Time</u></b>
99942-2	Software downloading acc. to QB	0.5
37272-2	Integration unit front (VIUF) replace	0.3
37274-2	Integration unit passenger side (VIUP) replace	1.0