

From: Volkswagen of America <volkswagen@em.vw.com>
Sent: Tuesday, June 17, 2025 5:04 PM
To: [REDACTED]
Subject: [Test]:Get ready for your over-the-air updates

[View in browser.](#)



Dear [REDACTED],

Your [REDACTED] is currently eligible for a software update OULA designed to improve:

- GPS positioning accuracy in the navigation system
- The reliability of connectivity

This update is available "over the air" from any location with strong cellular network coverage and is a pre-requisite for future software updates.

Soon, you can expect to receive a message in your infotainment screen letting you know that we are ready to update your vehicle. The update will be a two-step process; both steps need to finish before the update is complete. You will have the option to proceed or defer at each step:

Step 1 Download

You should drive your car as usual. If the download isn't complete when you turn off your car, it will pick up where it left off the next time you drive your car.

Step 2 Install

Starts the first time you shut off your car after the download is completed. Do not drive your car until the installation is complete. This normally takes 60 minutes.

We hope you enjoy the enhancements this update offers. [Learn More →](#)



Learn More



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