

Reference	SSM76326
Models	Defender / L663
Title	'Squeak' Type Noise From Steering Column When Steering Wheel Is Rotated
Category	Chassis
Last modified	16-Jun-2025 00:00:00
Symptom	303000 Steering/Handling

Content**Model / Model Year / Derivative**

Defender / 20MY onwards / All

Situation:

JLR Engineering investigations have identified reports of an intermittent or permanent 'squeak' type noise from the steering column bulkhead area when the steering wheel is rotated.

Cause:

Noise from the steering column bulkhead seal.

Action:

Refer to the service information below.

Service Request:

To assist Engineering with determining the root cause, follow the below actions:

1. Record a sound or video file of the 'squeaking type noise'.
2. Raise an Electronic Product Quality Report (EPQR), which must include the below information:
 - Reference to CES_510
 - Reference to P395117

- Reference to this SSM (SSM 76326)
 - The sound/video of any 'squeaking' type noise recorded
 - Confirmation of where the noise can be heard
3. Update the EPQR to detail all completed repair actions.

Note: Do not lubricate the bulkhead seal.

- Replace the steering column bulhead seal following the TOPIX Workshop Manual, (see TOPIX Workshop Manual section 211-04: Steering Column and Steering Wheel - Removal and Installation - Steering Column Shaft.
- Update the EPQR to detail all completed repair actions.

(Ref 000395117 / 4566)

anBhdHRlcnM7MjAyNS0wNi0xN1OxMTozOToxNS43MjhaOzE2NS4yMjUuMjwLg3Ow==