

Reference	SSM76302
Models	E-PACE / X540
Title	Front Stabilizer Bar Link - Noisy
Category	Chassis
Last modified	17-Jun-2025 00:00:00
Symptom	304000 Suspension System

Content**Model / Model Year / Derivative:**

E-PACE / 18MY onwards / All

Situation:

JLR Engineering investigations have identified reports where the front stabilizer bar link(s) have been replaced by a retailer where a customer has reported a 'knocking' type noise from the front suspension. Following analysis of the returned old components the root cause of the issue cannot be identified.

Action:

Refer to the service request below.

Service Request:

To assist Engineering in identifying the root cause of specific noises, follow these steps:

1. Conduct a Safe Road Test:

- Drive the vehicle over a road surface and conditions reported by the customer when the noise occurs.
- During the test, record any 'rattling' or 'knocking' noises from the front stabilizer bar link.

2. Raise an Electronic Product Quality Report (EPQR):

- Include the following information:
- Reference to CES_210 (CSS Group)
- Reference to P386532 (Project number)
- Reference to this SSM (76302)
- Sound file/video of any 'rattling' or 'knocking' noises recorded during the road test
- Confirmation of the type of noise heard ('rattling' or 'knocking')
- Confirmation of the road surface the vehicle was driven on when the noise was heard
- Confirmation of the vehicle speed at the time the noise was heard

3. Update the EPQR:

- Detail all completed repair actions.

(Ref 000386532 / 4626)

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