

## PIVI SOTA CAMPAIGN NUMBER DISPLAY IN TOUCH SCREEN

JLR

### Range Rover

- 22-26MY Range Rover
- 23-26MY RR Sport
- 21-26MY Evoque
- 21-26 Velar

### Defender

- 20-26MY Defender

### Jaguar

- 21-24MY E-pace
- 21-24MY I-Pace
- 21-24MY XF
- 21-26MY F-pace

### Concern:

- "After retailer had to manually update when SOTA wouldn't, I don't see the new number in my touchscreen?"

### Technical Description:

- The SOTA Campaign number displayed in the software update screen in the vehicle is only updated when a SOTA campaign completes successfully.
- If a SOTA campaign experiences a fault where hardwired updates through TOPIx are required to satisfy the campaign, the touch screen will not reflect this campaign number.
- It will display the last successful SOTA campaign information until the next SOTA campaign is downloaded and installed.

### Action:

1. If a manual update is required through TOPIx, cause of SOTA download failure must be identified and corrected to allow future campaign completion. (Raise a Technical Assistance case for review if fault source not clear).
2. Customer must be made aware that all modules on the campaign have been updated through TOPIx, but touch screen will not reflect this and will continue to display last SOTA number until the next update is downloaded and installed successfully.

