

Vermeer MV Solutions, Inc.

Trenchless
 Okahumpka, Florida 34762 USA

FIELD CAMPAIGN SERVICE BULLETIN #: SMV2025-006 Rev. 1

DATE: 2025 June 12

CAMPAIGN
 TYPE:

Mandatory – Product Safety

CAMPAIGN
 CATEGORY:

Kit and Bulletin

Revision:

1. Kit instructions and bulletin are being revised to remove DEALER INSTALLATION ONLY, add additional units, and remove 1200 gallon machines. See pages 7-21 for list of the additional units that are being added to VMV01 kit version. See page 6 for excluded units.
2. Product safety department will send reports to dealers for only the additional added units which are located in their area. Please respond with any edits to owner/addresses by June 3rd, 2025.
3. Owner notifications, sample letter 2 and 3 at end of this bulletin, will be sent to registered machine owners of the units listed on pages 7-21 June 17th, 2025.

MACHINE/ ATTACHMENT MODEL(S):	SERIAL NUMBERS:		Kit Version
	Included	Excluded	
CSGT	See attached listing on pages 22-24 of this Bulletin for specific VIN and serial/unit numbers.	See page 6	VMV01
CSSK	See attached listing on page 24 of this Bulletin for specific VIN and serial/unit numbers.		
CVGT	See attached listing on pages 25-31 of this Bulletin for specific VIN and serial/unit numbers.		
CVSGT	See attached listing on pages 32-41 of this Bulletin for		

	specific VIN and serial/unit numbers.		
HTV873PTO	See attached listing on page 42 of this Bulletin for specific VIN and serial/unit numbers.		
JTV873PTO	See attached listing on page 42 of this Bulletin for specific VIN and serial/unit numbers.		
LPMINI	See attached listing on page 42 of this Bulletin for specific VIN and serial/unit numbers.		
LPMINIXDT	See attached listing on page 42 of this Bulletin for specific VIN and serial/unit numbers.		
LPSDSK	See attached listing on page 42 of this Bulletin for specific VIN and serial/unit numbers.		
LPSDT	See attached listing on pages 43-58 of this Bulletin for specific VIN and serial/unit numbers.		
LPSGT	See attached listing on pages 59-61 of this Bulletin for specific VIN and serial/unit numbers.		
LPXDT	See attached listing on pages 62-74 of this Bulletin for specific VIN and serial/unit numbers.		

MINICOMBO	See attached listing on page 75 of this Bulletin for specific VIN and serial/unit numbers.		
-----------	--	--	--

Subject:



Debris Tank Door Retention Clip Replacement Kit (VMV000097)

Background:

DEBRIS TANK DOOR MAY FALL UNEXPECTEDLY

Debris tank door lift cylinder retention clip can become displaced during operation and the tank door may fall.

DEATH OR SERIOUS INJURY POSSIBLE

If the debris tank door were to lower unexpectedly while cleaning the debris tank or underside of debris door, the operator or crew member could be crushed. Death or serious injury is possible.

Solution:

IMMEDIATE MACHINE MODIFICATIONS REQUIRED

VMV000097 has been created to provide the necessary parts and instructions to update the retention clip. **The kit must be installed as soon as possible.**

Vermeer Corporation is administering this product safety alert on behalf of Vermeer MV Solutions, Inc.

DEALER PARTICIPATION

REVIEW REPORT, ORDER KITS, CONTACT CUSTOMERS

1. **Reports will be emailed** during the week of February 25, 2025, to dealerships shown in our records which have units in their territory affected by this alert. Please review the report for accuracy, including owner and/or address changes.

If the information contained in the report is **not** correct, please notify the product safety department on or before March 10, 2025, at:

Telephone: 641-621-7060
 Fax: 641-621-8562
 Email: productsafety@vermeer.com

2. **Dealership orders kits** by entering the order into EzParts. Each dealership should determine the quantity of kits to order initially depending upon the number of units that may be available for immediate upgrade. **Do not order more kits than needed for immediate installation.**
3. **Contact your affected customer(s)** to schedule a mutually acceptable time to upgrade their machine(s). **Note:** Letters will be sent to the customer(s) on or about **February 25, 2025**. *Also refer to Owner Notification section below.*

If you have any questions concerning the installation of VMV000097, please contact Vermeer MV Solutions service department at 888-822-8766 (Florida).

REIMBURSEMENT

Upon completion of each kit installation, a campaign warranty claim must be submitted to the warranty department for reimbursement of the cost of parts and labor to install the kit. Labor hours to install: 0.5 hours.

Travel will be paid up to \$200 (\$1 per mile with a \$200 ax round trip) with copy of work order attached for retailed machines not in dealer inventory. If dealer repairs more than one machine at same location on one trip, travel will only be paid on one of the model/VINs.

Note: *Future notices to dealers and owners are dependent upon the receipt of warranty claims.*

OWNER NOTIFICATION

Sample letter: Included at the end of this bulletin is a sample letter which will be sent by Vermeer Corporation on behalf of Vermeer MV Solutions directly to the owners on or about **March 11, 2025**, via USPS certified/registered mail. Owner notice translations will be provided in the following languages:

• French

• Spanish

All translated owner notices will also include owner notification in English.

This owner notification/letter instructs the owner **to contact their local dealership** to arrange for a time to have the kit installed. After receiving VMV000097 from Vermeer MV Solutions, you must **contact your affected customer(s) immediately** and schedule a mutually acceptable time to upgrade their machine(s).

We regret any inconvenience that these corrective measures may cause you. The required work is for the safety of the Machine Operator and crew member when cleaning out the debris tank and door when the door is fully opened.

VERMEER MV SOLUTIONS, INC.

Attachment:
VMV000097 Kit Instructions

Completion schedule: <input checked="" type="checkbox"/> Product Safety Alert: Install immediately <input type="checkbox"/> 90 days from MM/DD/YYYY <input type="checkbox"/> 180 days from MM/DD/YYYY <input type="checkbox"/> 1 year from MM/DD/YYYY <input type="checkbox"/> N/A	Reimbursement: <input checked="" type="checkbox"/> Product Safety Alert <input checked="" type="checkbox"/> All units listed above <input checked="" type="checkbox"/> Parts <input checked="" type="checkbox"/> Labor paid (Labor code: SB25)
---	--

Internal reference: TREAD Act Code <i>(Choose one or more applicable codes)</i>	<input checked="" type="checkbox"/>	--	Not applicable	<input type="checkbox"/>	12	Exterior lighting
	<input type="checkbox"/>	02	Suspension	<input type="checkbox"/>	16	Structure
	<input type="checkbox"/>	03	Service brake system, hydraulic	<input type="checkbox"/>	17	Latch
	<input type="checkbox"/>	04	Service brake system, air	<input type="checkbox"/>	19	Tires
	<input type="checkbox"/>	05	Parking brake	<input type="checkbox"/>	20	Wheels
	<input type="checkbox"/>	11	Electrical	<input type="checkbox"/>	21	Trailer hitch

VMV010097 REV Excluded Units

CSGT EXCLUDED MACHINES - VMV010097

MODEL	VIN	SERIAL/UNIT	MODEL	VIN	SERIAL/UNIT
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

CVGT EXCLUDED MACHINES - VMV010097

MODEL	VIN	SERIAL/UNIT	MODEL	VIN	SERIAL/UNIT
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

CVSGT EXCLUDED MACHINES - VMV010097

MODEL	VIN	SERIAL/UNIT	MODEL	VIN	SERIAL/UNIT
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

LPSDT EXCLUDED MACHINES - VMV010097

MODEL	VIN	SERIAL/UNIT	MODEL	VIN	SERIAL/UNIT
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

LPSGT EXCLUDED MACHINES - VMV010097

MODEL	VIN	SERIAL/UNIT	MODEL	VIN	SERIAL/UNIT
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

MINICOMBO EXCLUDED MACHINES - VMV010097

MODEL	VIN	SERIAL/UNIT	MODEL	VIN	SERIAL/UNIT
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

JTV873PTO AFFECTED MACHINES - VMV010097 REV

MODEL	VIN	SERIAL/UNIT	MODEL	VIN	SERIAL/UNIT

LPMINI AFFECTED MACHINES - VMV010097 REV

MODEL	VIN	SERIAL/UNIT	MODEL	VIN	SERIAL/UNIT

LPMINISK AFFECTED MACHINES - VMV010097 REV

MODEL	VIN	SERIAL/UNIT	MODEL	VIN	SERIAL/UNIT

LPMINIXDT AFFECTED MACHINES - VMV010097 REV

MODEL	VIN	SERIAL/UNIT	MODEL	VIN	SERIAL/UNIT

LPDSK AFFECTED MACHINES - VMV010097 REV

MODEL	VIN	SERIAL/UNIT	MODEL	VIN	SERIAL/UNIT

[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
------------	------------	------------	------------	------------	------------	------------

LPXDT AFFECTED MACHINES - VMV010097 REV					
MODEL	VIN	SERIAL/UNIT	MODEL	VIN	SERIAL/UNIT
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
LPXDT	7NWH19A88SK050946	304713			

MC573SDT AFFECTED MACHINES - VMV010097 REV					
MODEL	VIN	SERIAL/UNIT	MODEL	VIN	SERIAL/UNIT
[REDACTED]	[REDACTED]	[REDACTED]			

MC873SDT AFFECTED MACHINES - VMV010097 REV					
MODEL	VIN	SERIAL/UNIT	MODEL	VIN	SERIAL/UNIT
[REDACTED]	[REDACTED]	[REDACTED]			

MINICOMBO AFFECTED MACHINES - VMV010097 REV					
MODEL	VIN	SERIAL/UNIT	MODEL	VIN	SERIAL/UNIT
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

CSGT AFFECTED MACHINES - VMV010097					
MODEL	VIN	SERIAL/UNIT	MODEL	VIN	SERIAL/UNIT
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

CSSK AFFECTED MACHINES - VMV010097					
MODEL	VIN	SERIAL/UNIT	MODEL	VIN	SERIAL/UNIT
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

LPSGT AFFECTED MACHINES - VMV010097



SAMPLE
OWNER
LETTER



PRODUCT SAFETY ALERT

First Notice

Debris Tank Door Retention
Clip Replacement Kit
(VMV000097)

VERMEER MV SOLUTIONS, INC.
Administered by:
Product Safety Department
Vermeer Corporation
1210 Vermeer Rd East
Pella, Iowa 50219 USA
productsafety@vermeer.com

Model: «Model»
Serial #: «SerialN»
Unit No: «part number»

March 11, 2025

Dear «MODEL» owner:

According to our records, you currently own a Vermeer «MODEL» vacuum/excavator. The model and serial number are shown at the top center of this letter.

DEBRIS TANK DOOR MAY FALL UNEXPECTEDLY

Debris tank door lift cylinder retention clip can become displaced during operation and the tank door may fall.

DEATH OR SERIOUS INJURY POSSIBLE

If the debris tank door were to lower unexpectedly while cleaning the debris tank or underside of debris door, the operator or crew member could be crushed. **Death or serious injury is possible.**

IMMEDIATE MACHINE MODIFICATIONS REQUIRED

VMV000097 has been created to provide the necessary parts and instructions to update the retention clip. **The kit must be installed as soon as possible.**

Please contact your authorized, independent Vermeer dealer immediately to arrange a mutually acceptable time and location to install VMV000097 at no cost to you for labor or materials. If the Vermeer dealer travels to the unit to install the kit, costs may be incurred by the owner. **You must have your machine upgraded for these safety features.**

Contact your local Vermeer dealer: «Service_Dealer_Name»
«Serv_Dealer_Add1» «Serv_Dealer_Add2»
«Serv_Dealer_City» «Serv_Dealer_St» «Serv_Dealer_Zip»
«SERV_DEALER_COUNTRY»
Telephone: «Serv_Dealer_Phone»

If you no longer own this unit, please notify the product safety department at:

Toll-free: 800-829-0051, option 1

Telephone: 641-621-7060

Email: productsafety@vermeer.com

If possible, please provide the name and address of the new owner.

We regret any inconvenience that these corrective measures may cause you. The required work is for the safety of the Machine Operator and crew member when cleaning out the debris tank and door when the door is fully opened.

Regards,

Vermeer MV Solutions, Inc.



SAMPLE
OWNER 2
LETTER

 **PRODUCT SAFETY ALERT**

First Notice

**Debris Tank Door Retention
Clip Replacement Kit
(VMV000097)**

Model: «Model»
Serial #: «SerialN»
Unit No: «part number»

March 11, 2025

Dear «MODEL» owner:

According to our records, you currently own a Vermeer «MODEL» vacuum/excavator. The model and serial number are shown at the top center of this letter.

DEBRIS TANK DOOR MAY FALL UNEXPECTEDLY

Debris tank door lift cylinder retention clip can become displaced during operation and the tank door may fall.

DEATH OR SERIOUS INJURY POSSIBLE

If the debris tank door were to lower unexpectedly while cleaning the debris tank or underside of debris door, the operator or crew member could be crushed. **Death or serious injury is possible.**

IMMEDIATE MACHINE MODIFICATIONS REQUIRED

VMV000097 has been created to provide the necessary parts and instructions to update the retention clip. **The kit must be installed as soon as possible.**

Please contact your authorized, independent Vermeer dealer immediately to arrange a mutually acceptable time and location to install VMV000097 at no cost to you for labor or materials. If the Vermeer dealer travels to the unit to install the kit, costs may be incurred by the owner. **You must have your machine upgraded for these safety features.**

Contact your local Vermeer dealer: «Service_Dealer_Name»
«Serv_Dealer_Add1» «Serv_Dealer_Add2»
«Serv_Dealer_City» «Serv_Dealer_St» «Serv_Dealer_Zip»
«SERV_DEALER_COUNTRY»

Telephone: «Serv_Dealer_Phone»

If you no longer own this unit, please notify the product safety department at:

Toll-free: 800-829-0051, option 1

Telephone: 641-621-7060

Email: productsafety@vermeer.com

If possible, please provide the name and address of the new owner.

We regret any inconvenience that these corrective measures may cause you. The required work is for the safety of the Machine Operator and crew member when cleaning out the debris tank and door when the door is fully opened.

Regards,

Vermeer MV Solutions, Inc.



SAMPLE
OWNER 3
FOR
EXCLUDED
UNITS
LETTER



**PRODUCT
SAFETY
ALERT**

First Notice

Debris Tank Door Retention
Clip Replacement Kit
(VMV000097)

VERMEER MV SOLUTIONS, INC.
Administered by:
Product Safety Department
Vermeer Corporation
1210 Vermeer Rd East
Pella, Iowa 50219 USA
productsafety@vermeer.com

Model: «Model»
Serial #: «SerialN»
Unit No: «part number»

June 17, 2025

Dear «MODEL» owner:

On March 11, 2025, Vermeer Corporation mailed a letter regarding the above Debris Tank Door Retention Clip Replacement Kit Product Safety Alert involving Vermeer «MODEL» vacuum/excavator. The Model and Serial Number are shown at the top center of this letter. A copy of the First Notice owner notification is enclosed for your reference.

Vermeer Corporation has determined the above machine:

- should **NOT** have been included in this Product Safety Alert. Vermeer Corporation apologizes for this error.
- **has been removed** from the requirement to install VMV010097 due to the machine being a 1200-gallon unit.

The potential hazard identified in the First Notice Owner Letter (enclosed) **does not apply** for this machine. No further action is required by you regarding this product safety notice.

If you have any questions, please contact your authorized, independent Vermeer dealer.

Contact your local Vermeer dealer: «Service_Dealer_Name»
«Serv_Dealer_Add1» «Serv_Dealer_Add2»
«Serv_Dealer_City» «Serv_Dealer_St» «Serv_Dealer_Zip»
«SERV_DEALER_COUNTRY»
Telephone: «Serv_Dealer_Phone»

If you no longer own this unit, please notify the product safety department at:

Toll-free: 800-829-0051, option 1
Telephone: 641-621-7060
Email: productsafety@vermeer.com

If possible, please provide the name and address of the new owner.

Regards,
Vermeer MV Solutions, Inc.