



STAR ONLINE PUBLICATION



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Symptom/Vehicle Issue: Wipers Stay on All the Time, Do Not Shut Off

Customer Complaint/Technician Observation: Owner says the wipers remain on all the time. Technician observes the condition, and that the vehicle may or may not be setting any Diagnostic Trouble Codes (DTCs).

Repair Procedure: For vehicles that have the above concern, follow the below procedure.

- 1- Ensure the battery is properly charged and charge the battery as needed to resolve any vehicle low voltage battery concerns. Verify and repair any loss of BUS communication issues with any of involved BUS systems that may inhibit BUS communication to the Steering Column Control Module (SCCM). **Note: Repair the low voltage and BUS communication issues first.**
- 2- Then disconnect battery for 10 minutes or perform a capacitance discharge.
- 3- Re-connect battery
- 4- Clear all faults/DTCs
- 5- Check functionality of the wipers
- 6- If the wiper functions are normal, do not replace SCCM. If the wiper functions are not normal (wiper still on all the time), then inspect all circuits at the SCCM for proper voltages, grounds and ensure no other pushed out or spread terminals are present at the SCCM prior to replacing the SCCM. If no other issues evident proceed to replace the SCCM and follow the normal parts return process.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.