

June 26, 2025

Version 1

A11 Radio Control Module Software Updates #1

APPLIES TO

Year	Model	Trim Level	VIN Range
2024	Prologue	ALL	ALL

BACKGROUND

Update to A11 Radio Control Module software to address known issues.

SYMPTOMS

Various complaints related to the A11 Radio Control Module:

- Fixes issue when switching to Sirius XM media source, where the center display screen freezes and remains frozen with a "Loading" message displayed.
- Improves Volume & Chime tuning.
- Fixes issue where "BRAKE" message was not shown on meter during a front collision warning.
- Improves Meter and Center Display dimming calibrations.
- Fixes issue where option for Valet Mode is shown in error.
- Fixes HUD distortion issues.
- Fixes DTC U0211 Loss of Communication with Memory Seat Module.
- Improves UI by adding virtual controls.

POSSIBLE CAUSE

The A11 Radio Control Module requires an update.

CORRECTIVE ACTION

Check the software code and, if needed, perform a software update for:

Controller Code: A11

Controller Name: Radio Control Module

WARRANTY CLAIM INFORMATION

Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Template ID	Failed Part Number
0100A1	Inspect software - no update	0.20 hr	03265	03217	A25-051A	86573817
0105C5	A11 Radio Control Module reprogramming (includes inspection)	0.70 hr			A25-051B	

CUSTOMER INFORMATION: The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by "do-it-yourselfers," and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.

REQUIRED MATERIALS

Tool Name	Tool Number	Quantity
Multiple Diagnostic Interface 2 (MDI2)	07-EL-52100	1
Tech Line Connect (TLC) Software application tool with Honda Diagnostic Package	N/A	N/A
DCA-8000 Dynamic Diagnostic Charging System	MTRDCA8000PH	1
USB 3.1 (or higher) Type-C 32GB	Commercially Available	1

Skill Level: Repair Technician

INSPECTION AND REPAIR PROCEDURE

1. Follow the steps outlined in the Job Aid: **Honda Updating Control Units Modules with TECHLINE CONNECT** under section **INSPECTION AND REPROGRAMMING PROCEDURES (A11 RADIO)** to determine if an update is needed for the A11 Radio Control Module.
2. If an update is needed, follow the steps to update A11 Radio Control Module including USB, Programming 1 and Programming 2.