

#### SIB 52 08 25

2025-06-17

#### REAR SEAT LEG REST DETACHES DUE TO TOO MUCH WEIGHT

$\boxtimes$	THIS REPAIR IS MOBILE FRIENDLY
	THIS REPAIR IS REMOTE SOFTWARE UPGRADE (RSU) FRIENDLY

#### MODEL

E-Series	Model Description	Affected Option Code
G70	7 Series Sedan	with optional equipment <b>04F4</b> (Executive Lounge seating)

#### **SITUATION**

The rear seat leg rest can fold down when a heavy load/weight is placed on it.

#### **CAUSE**

The overload protection feature for the rear seat leg rest was triggered.

#### CORRECTION

The leg rest must be put back into place to reset it.

#### **PROCEDURE**

Grip the leg rest with both hands and lift until it audibly engages (clicks).

The leg rest folds down with excessive load, for instance when a heavy object is placed on it. To return to the initial position, grasp the leg rest with both hands and lift until it clicks into place. This information is contained within the vehicle's Owner's Manual information, see the example provided in the attachment.

#### PARTS INFORMATION

Parts replacement is not needed in this situation.

#### **CLAIM INFORMATION**

This Service Information Bulletin provides technical, and component reset information.

Damage and/or issues caused by outside influences are not covered under the BMW limited warranties.

#### FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin				
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal				
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department				

#### Supporting Materials

picture as pdf B530825 AT 1.pdf

Content

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# OWNER'S MANUAL. BMW 7 SERIES.





# WELCOME TO BMW.

## Owner's Manual.

Thank you for choosing a BMW.

The more familiar you are with the vehicle, the better control you will have on the road. We therefore strongly suggest the following:

Read this Owner's Manual before starting off in your new BMW. Also use the Integrated Owner's Manual in the vehicle. It contains important notes on vehicle operation that will help you make full use of the technical features available in your BMW. The manual also contains information designed to enhance operating reliability and traffic safety, and to contribute to maintaining the value of your BMW.

At the time of production at the plant, the printed Owner's Manual is the most current resource. After a vehicle software update – such as a Remote Software Upgrade – the Integrated Owner's Manual for the vehicle will contain the latest information.

You can find supplementary information in the additional brochures in the onboard literature.

We wish you a safe and enjoyable ride.



#### Rear seats

#### General information

Adjust the seat settings using BMW Touch Command.

Depending on vehicle equipment, the following seat settings are available:

- Longitudinal direction.
- Seat tilt.
- Backrest tilt.
- ▶ Upper backrest.
- ▶ Lumbar support.
- Executive Lounge Seating.
- Seat massage.

#### Safety information

### ⚠ Warning

There is a danger of jamming when moving the seats. There is a risk of injury and risk of property damage. Make sure that the travel path of the seat is clear prior to any adjustment.

#### ⚠ Warning

There is a danger of jamming when folding down the center armrest in the rear. There is a risk of injury. Make sure that the area of movement of the center armrest is clear when folding down.

#### Overview



BMW Touch Command is located in the door handle of the rear doors.

#### Adjusting the seats

- 1. "Seats"
- 2. "Adjustment"
- 3. Select desired seat.
- 4. Select the desired function.
- 5. Select the desired setting.

#### Upper backrest

The upper backrest supports the back in the shoulder region. A correct setting leads to a relaxed seat position and reduces strain on the shoulder muscles.

#### Lumbar support

#### General information

The curvature of the seat backrest can be adjusted in a way that it supports the lumbar region of the spine. The lower back and spine are supported to promote an upright sitting position.

#### **Functional limitation**

The lumbar support cannot be adjusted at very low temperatures.



#### Principle

The Executive Lounge Seating function enables rear passengers on the front passenger's side to travel more comfortably, e.g., by adjusting different seat functions.

#### Safety information

#### ⚠ Warning

If the front passenger seat is set too far forward, the view from the front passenger window may be restricted, e.g., on the exterior mirror. There is a risk of accident. Adjust the front passenger seat such that the view from the front passenger window is not obstructed.

#### ▲ NOTICE

The seat surface may be damaged if the front passenger seat is always set forward. There is a risk of property damage. After using this function, move the front passenger seat to the base position.

#### Retrieving the seat position

- 1. "Seats"
- 2. "Adjustment"



Tap on the icon.

#### Adjusting the seat position

- 1. "Seats"
- 2. "Adjustment"
- 3. Select desired seat.
- 4. Select the desired function.
- 5. Select the desired setting.

# Adjusting the front passenger seat from the rear

The front passenger seat can be operated from the rear, for instance to increase the legroom in the rear.

The front passenger seat can only be adjusted if no one is sitting on it.

- 1. "Seats"
- 2. "Adjustment"
- 3. Select desired seat.
- 4. Select the desired function.
- 5. Select the desired setting.

#### Leg rest

If there is sufficient distance between the front passenger seat and rear seat, the leg rest in the rear can be folded out electrically using BMW Touch Command.

The leg rest folds down with excessive load, for instance when a heavy object is placed on it. To return to the initial position, grasp the leg rest with both hands and lift until it clicks into place.

#### Footrest

If there is sufficient distance between the front passenger seat and rear seat, the footrest in the rear can be folded out using BMW Touch

#### Base position

#### Principle

The passenger side seats can be moved to a basic position to make it easier to get in and out of the vehicle.

#### Moving to the base position

- 1. "Seats"
- 2. "Adjustment"
- 3. Select the desired setting.





If vehicle is equipped with Executive Lounge Seating: The seats move automatically to the base position. This function can be deactivated for the front passenger seat.

- 1. "Seats"
- 2. "Adjustment"
- 3. "Comfort exit"
- 4. Select the desired setting.

#### Seat massage

#### Principle

The seat massage keeps your muscles relaxed and improves blood circulation in the lumbar region, which can help avoid fatique.

#### Turning the seat massage on/off

- 1. "Seats"
- 2. "Massage"
- 3. "On"
- 4. Select the desired setting.

#### **Functional limitation**

The massage function is not available at very low temperatures.

#### Locking the rear seats

#### **Principle**

The rear seat adjustment functions can be locked via the control display. Locking functions is useful, for instance, when children or animals are carried in the rear.

#### Activating/deactivating the setting

- 1. ## Apps menu
- 2. "Vehicle"
- 3. "Seat comfort"
- 4. "Lock rear seats"
- 5. Select the desired setting.

#### Comfort exit

#### Principle

The seat position can be adjusted automatically to make it easier to get in and out of the vehicle.

#### General information

#### Front seats:

- ▶ The backrest width completely opens temporarily.
- ▶ The seat moves back.

#### Rear seats:

- ▶ The seat moves to the base position.
- ▶ The leg rest and foot rest move down.

#### Safety information

#### ⚠ Warning

Because the leg rest folds in automatically when the door is opened, there is a risk that your leg may be trapped. There is a risk of injury and risk of property damage. Before opening the door, make sure that the leg rest's travel path is clear.

### Activating/deactivating the setting

#### Front seats:

- Apps menu
- "Vehicle"
- 3. "Seat comfort"
- 4. "Comfort exit"
- 5. Select the desired setting.

#### Rear seats:

Depending on vehicle equipment, settings are applied automatically.

# Everything from A to Z

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## BMW DRIVER'S GUIDE APP.

YOUR DIGITAL VEHICLE INFORMATION.

The BMW Driver's Guide app explains the equipment of your vehicle and offers further scopes and functions:



All information surrounding navigation, entertainment and communication

Photorealistic animations for various vehicle functions

Keyword search

360° view: Explore your vehicle interactively inside and out

Smart Scan for Apple iPhone: Icon and optical character recognition on the buttons in the vehicle

Available in more than 30 languages

Can be used offline after download



