



SIB 41 05 25
FUEL/CHARGE DOOR DOES NOT OPEN

2025-06-27

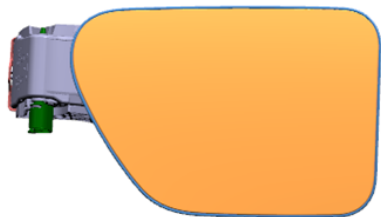
<input checked="" type="checkbox"/>	THIS REPAIR IS MOBILE FRIENDLY
<input type="checkbox"/>	THIS REPAIR IS REMOTE SOFTWARE UPGRADE (RSU) FRIENDLY

MODEL

E-Series	Model Description
G09	BMW XM Sports Activity Coupe
G26	4 Series Gran Coupe incl. Battery Electric Vehicle (BEV)
G42	2 Series Coupe
G60	5 Series Sedan (incl. BEV)
G70	7 Series Sedan (incl. BEV)
U10	X2 Sports Activity Coupe
U11	X1 Sports Activity Vehicle

SITUATION

While attempting to fuel/charge the vehicle, the fuel/charge door will not open.



CORRECTION

Attempt to open the fuel/charge door using the procedure below.

Note: The Owner’s Manual does not contain this information.

PROCEDURE

The procedure below is NOT valid for PHEV vehicles!

Note on BEV vehicles: If setting “Unlock charging socket flap permanently” is turned ON in the head unit, the charge door procedure below will NOT work. It will only work if the “Unlock charging socket flap permanently” is turned OFF.

Check the settings in the head unit (Charging, Unlock charging cable, Unlock charging socket flap permanently).

- 1. Unlock the vehicle using the key fob.



2. Push the fuel/charging door all the way inwards until it reaches the end stop and hold it down.



3. In this state, lock the vehicle using the key fob and immediately unlock it again.



4. Release the fuel/charging door.

5. Push in the fuel/charging door again to open.



6. The fuel/charge door should now be able to open and can continue to be used without any functional restrictions.

Note: If this procedure is not successful on opening the fuel/charge door, the vehicle will need to be further diagnosed.

PARTS INFORMATION

No parts are required.

CLAIM INFORMATION

This Service Information Bulletin provides technical and emergency release information for the fuel filler/charge cable plug-in connector door/flap.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

Supporting Materials

