Service Alert

Mazda North American Operations Irvine, CA 92618-2922



Subject:

HVAC BLOWER MOTOR NOISE OR ODOR AFTER CABIN AIR FILTER REPLACEMENT

Service Alert No.: SA-032/25

Last Issued : 06/18/2025

BULLETIN NOTES

This Service Alert supersedes the previously issued M-Tip listed below. The changes are noted in Red.

Previous M-Tip:	Date(s) Issued:	
MT-010/15	2015	

APPLICABLE MODEL(S)/VINS

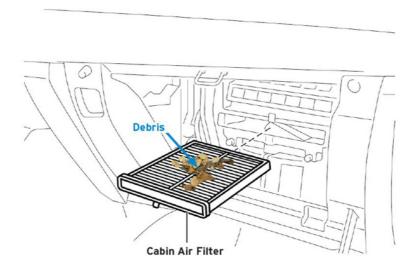
2003-2021 Mazda6	2006- <mark>2025</mark> MX-5	2013- <mark>2025</mark> CX-5	2023-2025 CX-50
2004- <mark>2025</mark> Mazda3	2007-2012 CX-7	2016- <mark>2021</mark> CX-3	2024-2025 CX-90
2004-2011 RX-8	2007- <mark>2023</mark> CX-9	2020-2025 CX-30	2025 CX-70
2006-2015 Mazda5	2011-2014 Mazda2	2022-2023 MX-30	

Multi-model (equipped with Cabin Air Filter)

DESCRIPTION

Some customers may complain about a noisy HVAC blower motor or odor after a cabin air filter replacement. Foreign debris on the blower motor after servicing the cabin air filter may be the cause.

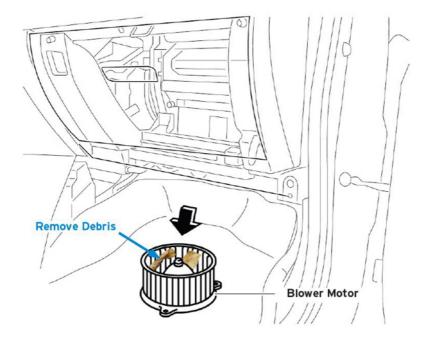
During the removal of the cabin air filter, foreign debris (leaves, dust, dirt....ect.) may fall on the blower motor causing a fluttering type noise or odor.



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CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "doit-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

If foreign debris is observed during removal of the cabin air filter, remove the blower motor and clean it to prevent noise.



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