



GROUP	MODEL
ELE	2025MY K4 (CL4)
NUMBER	DATE
363	December 2024

TECHNICAL SERVICE BULLETIN

SERVICE ACTION: SUNROOF OPERATION SOFTWARE

SUBJECT:

LOGIC IMPROVEMENT

ELE363/SA595

This bulletin provides the procedure to update the Roof Control Module (RCM) software on certain 2025MY K4 (CL4) vehicles produced between 01/01/2024 to November 01, 2024 which may exhibit an inoperable (open/closed) sunroof. This is due to a software logic error. This logic improvement includes a factory mode activation to reset the RCM module for sunroof initialization. Follow the procedure in this publication to apply the improved logic to the 'RCM' system. Upgrade the software as described in this bulletin. Before conducting this procedure, ensure the vehicle includes the necessary software. This software will be available via an Over-the-Air (OTA) update on vehicles with an 'active' Kia Connected Services account.

Superseded by

ELE390/SA620



NOTICE

A Service Action is a repair program without customer notification that is performed during the warranty period. Any dealer requesting to perform this repair outside the warranty period will require DPSM approval.

Repair status for a VIN is provided on KDealer+ (Service → Warranty Coverage → Warranty Coverage Inquiry → Campaign Information). Not completed Recall / Service Action reports are available on KDealer+ (Consumer Affairs → Not Completed Recall → Recall VIN → Select Report), which includes a list of affected vehicles.

This issue number is SA595.

