Product Notice

Date: June 11, 2025

Contact Number: 734-384-7898

Contact Name(s): Tenneco / DRiV Warranty

Products

Part Number(s): 172950,172951 and 72950ST

Product Name: Quick Strut

Packaging Label Date Codes Affected: All date codes prior DC**25148** (25= year, 148=day of the year)

Reason / Process For Return

Our records indicate that we shipped you the above product that does not conform to our standards. **This is not a safety issue.**

1. Please identify inventory of part numbers 172950,172951 and 72950ST with the packaging label date code prior DC**25148.**
   If the packaging label date code is after DC25148, the parts are good and can be used.
2. Identify units with marking date code starting with "**AH**XXXXX". Please refer to the visual aid below for marking location.
   If the marking date code is different, the parts are good and can be used.
3. Email warranty@driv.com with the number of units being returned, reference RGA 31516 in the subject line.
4. The warranty department will then issue call tags to return the product to below address. After the shipping label is received, contact the appropriate carrier. Ship affected product to the address below and ensure all boxes are marked with **RGA 31516.**

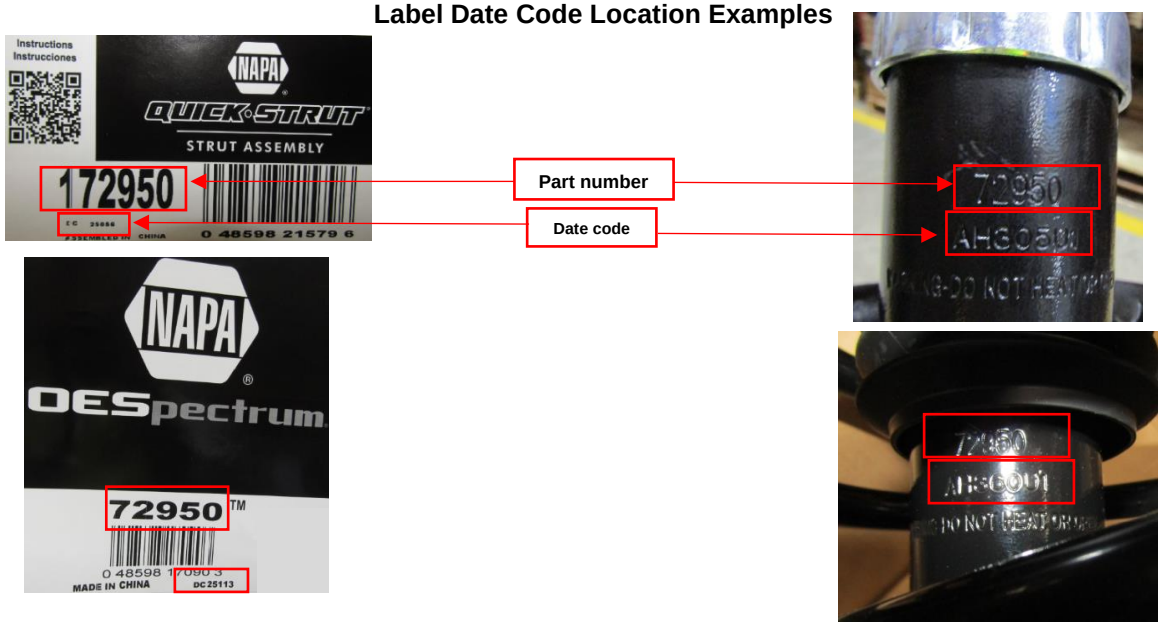
DRiV
Return Center
RGA 31516
2000 Bolton Street
Paragould AR 72450

5. Credit will be issued to your account upon receipt of returned product.
6. Reorder replacement product, as required.

If you have any questions, please call 734-384-7898 and speak with a Warranty CSR.

Visual Aid

Label Date Code Location Examples



Packaging Label Date Codes:
All date codes prior DC25148 (25= year, 148=day of the year)

Part Marking Date Codes:
All date codes starting with AH+XXXXX