Product Notice

Date: June 11, 2025

Contact Number: 734-384-7898

Contact Name(s): Tenneco / DRiV Warranty

Products

Part Number(s): 37315, 33193, 210309 and 59417.

Product Name: Monroe Shock

Packaging Label Date Codes Affected: All date codes prior AH**25148 and** N**25148** (25= year, 148=day of the year)

Reason / Process For Return

Our records indicate that we shipped you the above product that does not conform to our standards. **This is not a safety issue.**

1. Please identify inventory of part numbers 37315, 33193, 210309 and 59417 with the packaging label date code prior AH**25148 and** N**25148.**
   If the packaging label date code is after AH25148 and N25148, the parts are good and can be used.
2. Please scrap affected units and use the affidavit form included.
3. Email a copy of the completed affidavit to warranty@driv.com, referencing RGA 31610 in the subject line.
4. Credit will be issued to your account upon receipt of affidavit form.

If you have any questions, please call 734-384-7898 and speak with a Warranty CSR.

Visual Aid

Date Code Location Examples









Packaging Label Date Codes:
All date codes prior **AH**25148 and **N**25148 (25= year, 148=day of the year)

AFFIDAVIT OF DESTRUCTION

TRC/RGA # _____

Customer Ref #: _____

Customer Name :_____

Customer Acct #: _____

DC Location and #:_____

We, the undersigned, certify that we personally witnessed and/or supervised the destruction of the attached list(s) of

_____
BRAND NAME

We further agree that DRiV will not be responsible for any future requests for credit on these specific sku's at this location.
Product has been:

- ☐ Destroyed in field (if under 60 units)
- ☐ Shipped to: _____ for destruction (if over 60 units) (include all contact information, including phone number)

Provide a final inventory list of the product destroyed – part number and quantity.

Destruction took place on _____/_____ / 2025

At _____

The individuals signing on behalf of the Customer and DRiV below represents that the information in this form is accurate under penalty of perjury. Both the Customer and the individual signing on behalf of the Customer will be liable for any damages incurred by DRiV, directly or indirectly, as a result of any inaccuracy supplied in this form.

Signatures required: must be signed by DRiV personnel and customer

_____	_____
DRiV Signature	Customer Signature
_____	_____
DRiV Printed Name/Title	Customer Printed Name/Title
_____	_____
Date	Date