



Service Bulletin

Bulletin No.: PIT6407

Date: June, 2025

PRELIMINARY INFORMATION

Subject: Radio Favorites Switch Inoperative when using Apple Car Play with No DTCs

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Colorado	2023 - 2025		All	All	All	All
GMC	Canyon	2023 - 2025		All	All	All	All

Involved Region or Country	United States, Canada and Mexico
Additional Options (RPO)	IVD
Condition	Some customers may comment that the left steering wheel control switch (radio favorites) is intermittently inoperative when using Apple Car Play and a connected device. Some customers may further comment that the controls on the radio work appropriately. Some technicians may find no related DTCs.
Cause	Engineering is currently investigating. Do not replace any parts at this time.

Correction

In the meantime, please advise customer they may continue to drive the vehicle.

The current concern may be a potential customer dissatisfier, but it is not a safety Issue and does not create a substantial loss of use or value.

The PI will be updated or replaced with TSB once a determination has been made.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
* 3481278	Verify Radio Favorites Switch Inoperative	0.2 Hr.
*This is a unique Labor Operation for Bulletin use only.		

Version	1
Modified	06/30/2025 – Created on.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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