



GROUP	MODEL
ELE	2025MY K4 (CL4)
NUMBER	DATE
390	June 2025

TECHNICAL SERVICE BULLETIN

SERVICE ACTION: SUNROOF OPERATION LOGIC IMPROVEMENT (SA620)

SUBJECT:

This bulletin supersedes TSB SA595 (December 2024) and outlines the procedure to update the Roof Control Module (RCM) software on certain 2025MY K4 (CL4) vehicles produced between September 19, 2024, through May 28, 2025, which may experience inoperative sunroof operation (open/close) due to a software logic error. The updated software includes improved logic to address this issue. To apply the update, verify that the vehicle is within the affected VIN range and follow the steps detailed in this bulletin using the KDS ECU Upgrade function.

This software upgrade may also be available via an Over-the-Air (OTA) update on vehicles with an 'active' Kia Connect subscription.



NOTICE

A Service Action is a repair program without customer notification that is performed during the warranty period. Any dealer requesting to perform this repair outside the warranty period will require DPSM approval.

Repair status for a VIN is provided on KDealer+ (Service → Warranty Coverage → Warranty Coverage Inquiry → Campaign Information). Not completed Recall / Service Action reports are available on KDealer+ (Consumer Affairs → Not Completed Recall → Recall VIN → Select Report), which includes a list of affected vehicles.

This issue number is SA620.

A printed copy is for reference only; publication information can be updated at any time. Always refer to KGIS for the latest information. After logging in kdealer.com, the newest technical publications are listed in 'Service Releases' and has the latest service information that has been released.

Refer to [TSB SST081](#) for instructions to upgrade the 'RCM' system:

To correct this condition, the specified system module should be reprogrammed using KDS as described in this bulletin in 'Auto Mode'.

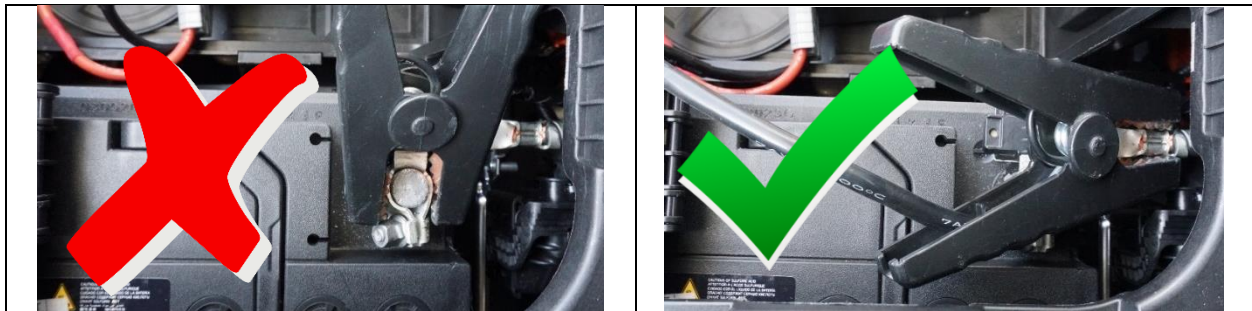
Upgrade Event Name

859.CL4m Sunroof operation logic improvement (Unit 2)


NOTICE

- Confirm a fully charged battery (12.3 volts or higher is necessary) is used or utilize a fully charged jump starter box connected to the battery.
- **Ensure the KDS GDS is sufficiently charged at 60% or higher prior to reflash.**
- All ECU upgrades must be performed with the ignition set to the 'ON' position unless otherwise stated.
- **Damaged VCI II units should not be used and promptly replaced.**
- Be careful not to disconnect the VCI-II connected to the vehicle during the ECU upgrade procedure.
- **DO NOT start the engine during ECU upgrade.**
- DO NOT turn the ignition key 'OFF' or interrupt the power supply during ECU upgrade.
- **When the ECU upgrade is completed, turn the ignition 'OFF' and wait 10 seconds before starting the engine.**
- ONLY use approved ECU upgrade software designated for the correct application.

[Connect the negative \(-\) terminal to the battery as shown below.](#)



NOTICE

Before attempting an ECU upgrade on any Kia model, make sure to first determine whether the applicable model is equipped with an immobilizer  security system. Failure to follow proper procedures may cause the PCM to become inoperative after the upgrade and any claims associated with this repair may be subject to chargeback.

SUBJECT:


SUNROOF OPERATION LOGIC IMPROVEMENT (SA620)

ROM ID Information Table:

ⓘ IMPORTANT

It is recommended to ALWAYS check the Electronic Parts Catalog (EPC) to locate the ECU Part Number respective to Auto/Manual Mode ROM IDs. DO NOT reference the parts label affixed to the ECU.

Upgrade Event #859 (CL4)

Event	System	IMMO 	ECU P/No.	ROM ID		Comments
				Previous	New	
#859	RCM (Roof Control Module)	Yes	816P0 GG000	2461 2491 24A1 24A2 24B1	2551	UNIT #2

To verify the vehicle is affected, be sure to check the Calibration Identification of the vehicle's ECM ROM ID and reference the Information Table as necessary.

ⓘ IMPORTANT

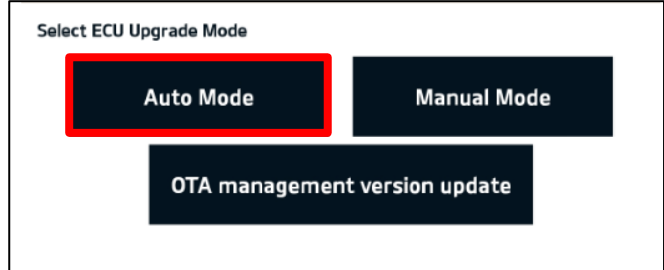
The software update may also be available via **Over-The-Air (OTA)** upgrade feature through an 'active' Kia Connect account for customers. An OTA software upgrade may not be available at the time a TSB publication is released. Dealers can confirm OTA availability by checking for OTA release notes on the Kia [Owners Portal: OTA Software Update Release Notes](#). If the affected vehicle had the latest software installed via OTA, no further action is required by the dealer.

Note: An OTA installed software is time-stamped for each VIN.

Software Information:

The required software must be installed by selecting the **'Auto Mode'** ECU Upgrade option.

Note: In some case, the 'Manual Mode' installation option may be required ONLY if the 'Auto Mode' function fails or is otherwise noted above.



NOTICE

If the automatic upgrade fails, turn the ignition 'OFF' for about 10 seconds then place it back in the 'ON' position to reset the control unit **BEFORE** performing the manual upgrade.

'Manual Mode' passwords.

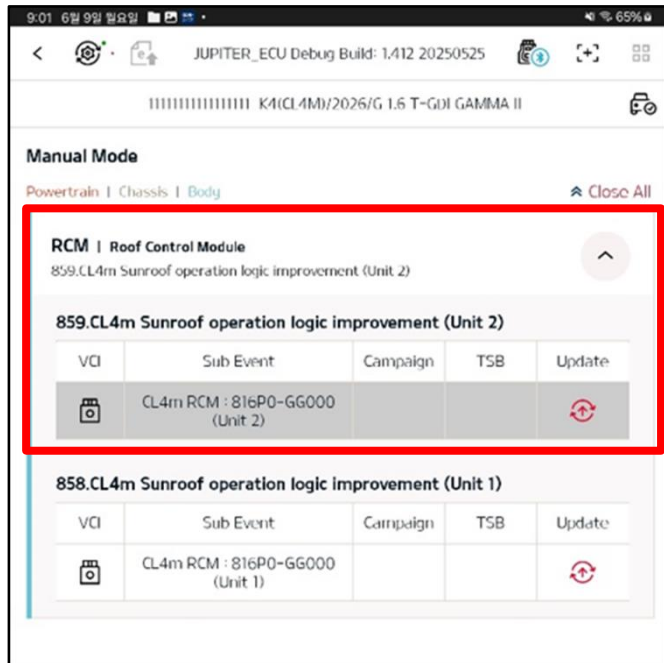
Event No.	Menu	Password
859	CL4m RCM : 816P0-GG000 (Unit 2)	7910

UPGRADE EVENT:

Select the applicable **'RCM'** system module and the Event Group.

- **859.CL4m Sunroof operation logic improvement (Unit 2)**

Verify the affected vehicle Calibration Identification of the applicable ECU ROM ID and reference the Information Table on page 3 as necessary.




SUBJECT:

SUNROOF OPERATION LOGIC IMPROVEMENT (SA620)**AFFECTED VEHICLE RANGE:**

Model	Production Date Range
K4 (CL4)	September 19, 2024 to May 28, 2025

REQUIRED TOOL:

Tool Name	Part Number	Figure	Comments
Kia Diagnostic System (KDS)	N/A		KDS + VCI

WARRANTY INFORMATION:**N Code: N99 C Code: C99**

Claim Type	Causal P/N	Qty.	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty.
V	816P0 G000	0	(SA620) Upgrading software on the Roof Control Module (RCM)	250M09R0	0.3 M/H	N/A	0

Note: For Substitute Transportation policy, please refer to Service Policy and Procedures Manual (SPPM) 6.11 "Kia Substitute Transportation".

NOTICE

VIN inquiry data for this repair is provided for tracking purposes only. Kia retailers should reference SA620 when accessing the KDealer+ system.