



# Service Bulletin

Bulletin No.: PIT6405

Date: June, 2025

## PRELIMINARY INFORMATION

**Subject: Radio Display Turning Back On Without Any Input After Vehicle is Shut Off**

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Silverado 1500	2019-2022		All	All	All	All
Chevrolet	Silverado 2500	2020-2023		All	All	All	All
Chevrolet	Silverado 3500	2020-2023		All	All	All	All
GMC	Sierra 1500	2019-2022		All	All	All	All
GMC	Sierra 2500	2020-2023		All	All	All	All
GMC	Sierra 3500	2020-2023		All	All	All	All

<b>Involved Region or Country</b>	North America
<b>Additional Options (RPO)</b>	with IOR radio
<b>Condition</b>	Some customers may comment that their radio will power itself back on after the vehicle is shut off and RAP is cancelled.
<b>Cause</b>	This may be due to a faulty LVDS cable.

### Correction

If after normal SI diagnostic a root cause is not found, then please replace the LVDS cable.

### Warranty Information

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For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
5430930	Cable Replacement	Use published Labor Time in SI

<b>Version</b>	1
<b>Modified</b>	06/23/2025 – Created on.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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