



Service Bulletin

Bulletin No.: PIT6403

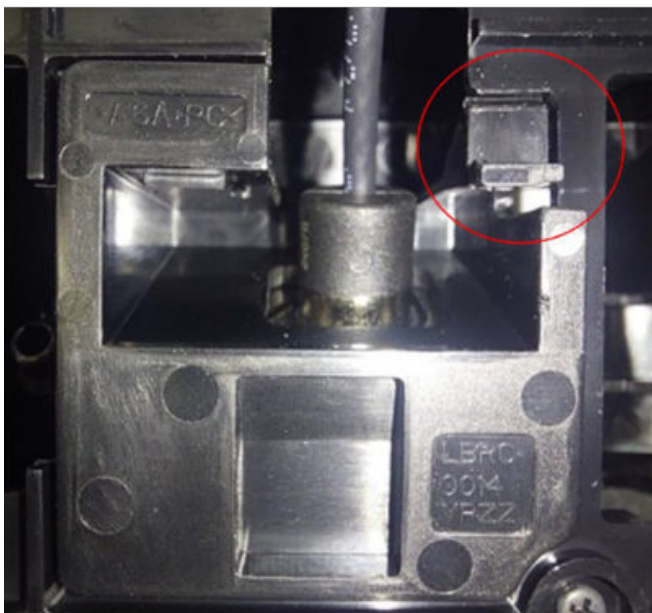
Date: June, 2025

PRELIMINARY INFORMATION

Subject: Inside Rear View Mirror Camera Image Misaligned

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	Escalade	2025		All	All	All	All
Cadillac	Escalade ESV	2025		All	All	All	All
Chevrolet	Suburban	2025		All	All	All	All
Chevrolet	Tahoe	2025		All	All	All	All
GMC	Yukon	2025		All	All	All	All
GMC	Yukon XL	2025		All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	DRZ
Condition	Some customers may comment that the inside rearview mirror image is misaligned downward and showing a low view.
Cause	The cause of this condition may be the camera bracket not fully seated / snapped into position causing camera misalignment, as shown below



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Correction

To correct this concern, access the B352 Video Display Inside Rearview Mirror Camera following SI instructions for Video Display Inside Rearview Mirror Camera Replacement. Inspect the camera bracket and reseal the bracket, ensuring the retainers are fully seated. There should be no need to remove the camera from the bracket.

Note: A fully seated bracket will not have any movement.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
3481238*	Re-seat Inside Rearview Mirror Camera Bracket	1.1 Hrs.
*This is a unique Labor Operation for Bulletin use only.		

Version	1
Modified	06/17/2025 - Created on.

