



Service Bulletin

Bulletin No.: PIP6074

Date: June, 2025

PRELIMINARY INFORMATION

Subject: Investigation Into Possible Low Fluid Level Setting DTC P0796

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Equinox	2025-2026		All	All	All	MRQ
GMC	Terrain	2025-2026		All	All	All	MRQ

Involved Region or Country	North America
Condition	Some customers may have a concern with a check engine light/SES MIL on with DTC P0796 set. There may also be a concern with the transmission not shifting or being in a defaulted mode.
Cause	This condition may be caused by low transmission fluid.

Correction

Prior to performing any repairs verify the following:

- Is there less than 6000 Miles on the vehicle?
- Has the vehicle been involved in any accident?
- Have there been any previous transmission repairs completed?

If the answer to any of the above questions is Yes proceed with normal SI diagnostics.

If the answer to all three questions is NO, prior to performing any repairs or inspections, please have the VIN and the Mileage and call the contacts listed below. If no answer, please leave a voice mail and allow 1 hour for a response before contacting the second person.

Contact Name	Phone Number
Bill Alley	(989) 245-6975
Boyd Ortwine	(313) 329-5446

Version	1
Modified	06/17/2025 Created on.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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