



Service Bulletin

Bulletin No.: PIC6563C

Date: June, 2025

PRELIMINARY INFORMATION

Subject: Front Door Speakers Inoperative

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Envista	2024 - 2025		SOP	KL47LBEP0S B163840	All	All
Chevrolet	Trax	2024 - 2025		SOP	KL77LHEP4 SC203742	All	All

Involved Region or Country	North America
Additional Options (RPO)	UQF and UQ3
Condition	Customers may comment that the front door speakers are inoperative.
Cause	The speaker may have a failed cone.

Correction

Remove the door panel and press on the speaker cone.

If no sound is present until the cone of the speaker is pressed, please replace both front speakers.

If pressing on the cone does not regain audio, please continue with normal speaker/circuit diagnostics.

See SI or Attached for video .

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information

Labor Operation	Description	Labor Time
* 3481228	Remove Door Panel and test speaker	0.3 Hr.
*3481218	Replace both front speakers	0.6 Hr.
*This is a unique Labor Operation for Bulletin use only.		

Version	4
Modified	07/29/2024 - Created on. 10/03/2024 - Updated to add 2025 model year. 02/14/2025- Updated to add repair direction. 06/18/2025 - Updated speaker Labor Operation.

