



Service Bulletin

Bulletin No.: PIT6399

Date: June, 2025

PRELIMINARY INFORMATION

Subject: Unable to perform RKE Remote Quick Learn From Radio Settings Menu

| Brand: | Model: | Model Year: | | VIN: | | Engine: | Transmission: |
|-----------|--------|-------------|----|------|-----|---------|---------------|
| | | from | to | from | to | | |
| Chevrolet | Tahoe | 2025 | | ALL | ALL | ALL | ALL |

| | |
|-----------------------------------|---|
| Involved Region or Country | North America |
| Additional RPO(s) | 9C1 Special Service Vehicle |
| Condition | A customer may indicate that the Remote Key Fob Pairing / Learn option is inoperative when selecting key pairing in the radio vehicle menu. See Below |
| Cause | Software anomaly |

Correction

Engineering is aware of the concern and a software update will be released in the future to address this issue and this PI will be updated, or a bulletin released when available.

Currently the only way to add additional key fobs is using the SPS method through Techline Connect and on some vehicles a 2 hour timer will be displayed to add the additional key fobs.

| | |
|-----------------|-----------------------|
| Version | 1 |
| Modified | 06/12/2025 — Created. |

