



# Service Bulletin

Bulletin No.: PIT6397

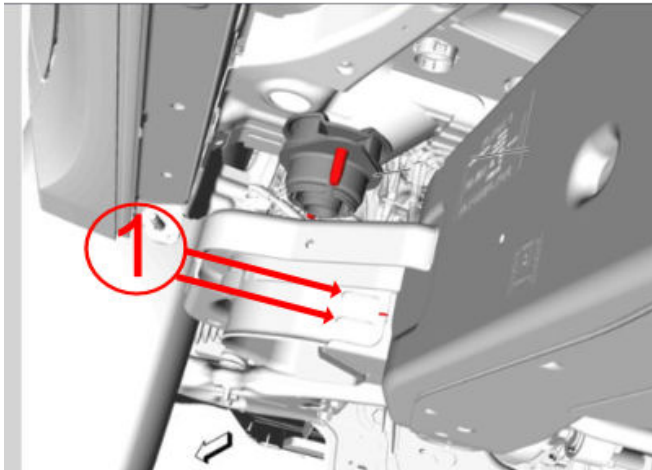
Date: June, 2025

## PRELIMINARY INFORMATION

**Subject: Creak-Clunk Noise From Left Front Over Bumps Or Dips**

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	Escalade	2025		All	All	All	All
Cadillac	Escalade ESV	2025		All	All	All	All
Chevrolet	Suburban	2025		All	All	All	All
Chevrolet	Tahoe	2025		All	All	All	All
GMC	Yukon	2025		All	All	All	All
GMC	Yukon XL	2025		All	All	All	All

<b>Involved Region or Country</b>	North America
<b>Condition</b>	Creak/clunk noise from left front over bumps or dips.
<b>Cause</b>	Missing or incomplete spot weld on bracket for the left front body mount, as shown below (1).



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### Correction

To correct the condition, reweld bracket to frame in the area shown below (2). Prepare all joining surfaces for welding by removing any frame wax or other contaminants. MIG weld the areas as shown below (2). Apply anti-corrosion material to the repaired areas as necessary per 19-NA-255 Wax Coating, or equivalent.



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### Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information

Labor Operation	Description	Labor Time
1481008*	Prepare surface, reweld joints and apply anti-corrosion materials	1.5 Hrs
*This is a unique Labor Operation for Bulletin use only.		

Version	1
Modified	06/12/2025 — Created.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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