



Global Telematics Box Module Over The Air Update from R5N to R5R1 TBM2.H Software Version (FOTA)

6/20/2025

VEHICLES AFFECTED:

2025 (DJ) RAM 2500 Pickup
2025 (D2) RAM 3500 Pickup
2025 (DD) RAM 3500 Cab Chassis
2025 (DF) RAM 3500 10K Lb. Cab Chassis
2025 (DP) RAM 4500/5500 Cab Chassis
This bulletin applies to vehicles equipped with a Global Telematics Box Module (TBM) (Sales Code RDG)

MARKET APPLICABILITY:

- | | |
|--|------------------------------|
| <input checked="" type="checkbox"/> NA | <input type="checkbox"/> MEA |
| <input type="checkbox"/> SA | <input type="checkbox"/> IAP |
| <input type="checkbox"/> EE | <input type="checkbox"/> CH |

CUSTOMER SYMPTOM:

Customers may experience one or more of the following:

- Ram App only showing 4 of 6 tire pressures on dually tires; 2nd set of rears show N/A.
- Error display of "Uconnect Box Requires Service/Wifi Unavailable" pop-ups; [TBM DTC B22A9-96 Internal Performance Failure].
- Error display of "Uconnect Box Requires Service" pop-ups; [TBM DTCs B1560, B1561, B1562 - Antenna loose connection].