

<b>REFERENCE:</b>	<b>TSB:</b> 08-195-25 <b>GROUP:</b> 08 - Electrical	<b>Date:</b>	June 18, 2025	<b>REVISION:</b>	—
<b>VEHICLES AFFECTED:</b>	<b>2024 (RU) Chrysler Pacifica / Voyager</b> <b>This bulletin applies to vehicles built on and before November 19, 2024 (MDH 1119XX) equipped with any of the following:</b> <ul style="list-style-type: none"> <li>• 3 Zone Auto Control-Front/Rear A/C (Sales Code HAH).</li> <li>• Air Conditioning w/3 Zone Temp Cntrl (Sales Code HAK).</li> <li>• All Vehicles W/Air Conditioning (Sales Code HA0).</li> <li>• Rear Air Conditioning w/Heater (Sales Code HBB).</li> </ul>			<b>MARKET APPLICABILITY:</b>	
				<input checked="" type="checkbox"/> NA	<input type="checkbox"/> MEA
				<input type="checkbox"/> SA	<input type="checkbox"/> IAP
				<input type="checkbox"/> EE	<input type="checkbox"/> CH
<b>CUSTOMER SYMPTOM:</b>	<b>Customers may experience the following:</b> <ul style="list-style-type: none"> <li>• HVAC recirculation actuator door repeatedly making a clicking sound after ignition is turned off.</li> </ul>				
<b>CAUSE:</b>	<b>HVAC software</b>				

**REPAIR SUMMARY:**

This bulletin involves updating the HVAC with the latest available software.

**CLAIMS DATA:**

Labor Operation No:	Labor Description	Skill Category	Labor Time
18-50-10-AR	Module, Heating Venting Air Conditioning (HVAC) - Reprogram (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.
Failure Code	CC	Customer Concern	

**The dealer must use failure code CC with this Technical Service Bulletin.**

- If the customer's concern matches the SYMPTOM identified in the Technical Service Bulletin, failure code CC is to be used.
- When utilizing this failure code, the 3C's (customer's concern, cause and correction) must be provided for processing Technical Service Bulletin flash/reprogramming conditions.

**SPECIAL TOOLS/EQUIPMENT:**

Description	Ref. No.	Notes
wITECH or Equivalent	-	-

## DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in DealerCONNECT/ Service Library, verify all related systems are functioning as designed. If Diagnostic Trouble Codes (DTCs) or symptom conditions, other than the ones listed above are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If the customer describes any of the symptoms listed above in the customer symptom section, perform the Repair Procedure.

## REPAIR PROCEDURE:

**NOTE: Install a battery charger to ensure battery voltage does not drop below 13.2 volts. Do not allow the charging voltage to climb above 13.5 volts during the flash process.**

**NOTE: If this flash process is interrupted/aborted, the flash should be restarted.**

1. Reprogram the HVAC with the latest available software. If issues arise when flashing a module using the wiTECH Diagnostic Application, please submit a ticket to the Helpdesk. The helpdesk can be found within the Help menu.
2. Once new software is flashed, perform a hard reset of the HVAC module and complete the actuator calibration routine.
3. Clear all DTCs that may have been set in any module due to reprogramming. The wiTECH application will automatically present all DTCs after the flash and allow them to be cleared.

## POLICY:

Reimbursable within the provisions of the warranty.

*This bulletin is supplied as technical information only and is not an authorization for repair. No part of this publication may be reproduced, stored in a retrieval system, or transmitted, in any form or by any means, electronic, mechanical, photocopying, or otherwise, without written permission of FCA US LLC.*