



## STAR ONLINE PUBLICATION



**Case Number:** S2524000007

**Release Date:** June 2025

**Symptom/Vehicle Issue:** Customer Indicates At Key Off The Display Screen Shows A Box For Front And Rear Blower Speed

**Complaint/Technician Observation:** Upon further inspection it is seen that at key off a blower speed pop up box will display on all screens except the comfort screen. Example shown below.

This is a known condition, an improvement is scheduled for the next ETM software release in the 4<sup>th</sup> quarter.



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.**