



Service Bulletin

Bulletin No.: 24-NA-156

Date: April, 2025

TECHNICAL

Subject: Information on Dealer Installed Accessory Trailer Hitch Installation Concern

Brand:	Model:	Model Year:		Build Date Breakpoint:		Engine:	Transmission :
		from	to	from	to		
Cadillac	OPTIQ	2025	2025	SOP	February 28, 2025	All	All
Chevrolet	Equinox EV	2024	2024	SOP	July 30, 2024	All	All

Involved Region or Country	North America
Additional Options (RPOs)	Equipped with Equinox Package Option 1LT, 2LT, or 3LT, RPOs SDE and SDR Equipped with OPTIQ Package Options Lux1, Lux2, Sport1, Sport2, RPOs SDE and VLG
Condition	During the installation process, dealers may find that the scribe lines may not be present for cutting.
Cause	The supplier removed these necessary lines by mistake.
Correction	If the vehicle is found to not have visible scribe lines, please follow the Service Procedure below.

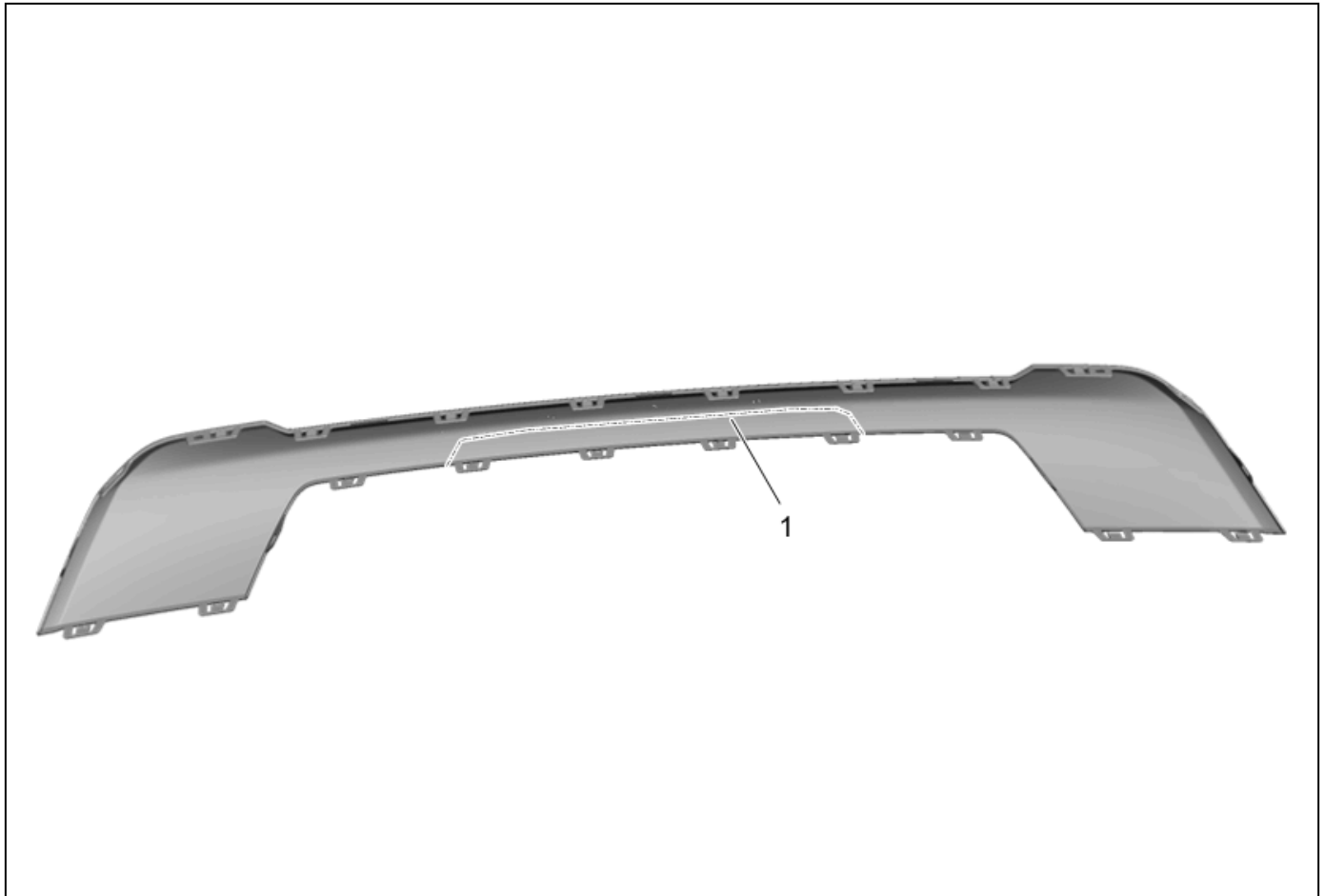
Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Important: This technical service bulletin (TSB) can only be completed by certified repair facilities who have met all specific training, tool and equipment requirements pertaining to the vehicle Brand and Model serviced. Repairs must be performed by a technician who has successfully completed the required training.

Service Procedure

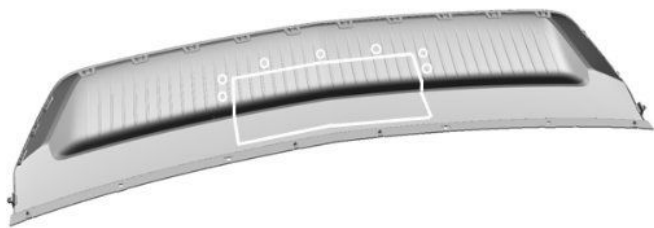
Refer to *Trailer Hitch Platform Package Installation* for installation under Accessories Manual in SI.

Chevrolet Equinox EV



6692657

Cadillac OPTIQ



6851292

During Installation, on the inside of the rear fascia skid plate, check to see if there is a scribed line (1) present in the location shown. If no scribed line is present:

- For Chevrolet Equinox EV, a new rear fascia skid plate P/N 85629520 must be ordered before proceeding to the next step.

- For Cadillac OPTIQ, a new rear fascia skid plate P/N 85511282 must be ordered before proceeding to the next step.

Dealers will be directed to contact the supplier for both part numbers. Supplier will send them to dealers free of charge. Please contact:

- Chevrolet Equinox EV rear Fascia skid plate PN: 85629520 : Carlos Ortiz at +52-844-318-7613 or email : carlos.ortiz@opmobility.com
- Cadillac OPTIQ rear Fascia skid plate PN: 85511282 Carlos Ortiz at +52-844-318-7613 or email carlos.ortiz@opmobility.com

Version	5
Modified	Released August 15, 2024 Revised September 03, 2024 – Updated supplier contact phone number. Revised January 29, 2025 – Removed Warranty Information. Revised February 20, 2025 – Added Cadillac OPTIQ and supporting information. Revised April 30, 2025 – Added OPTIQ Build Date Breakpoint.

