

Motorcycle Service Department
Overseas Service Division
8686, Miyakoda-cho, Hamana-ku, Hamamatsu-shi, Shizuoka, Japan 431-2102
Tel: 81-53-528-8118, Fax: 81-53-528-8141

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Date	Jun. 10, 2025
Our ref.	K7-250610

TO: Suzuki Motorcycle Distributors
ATTN.: Managing Director
Service Manager

SUBJECT: GSX-R750, GSX-S750 Tire Replacement in Distributor Warehouse

Dear Sirs and Madams,

This letter is to request you of Tire Replacement for GSX-R750 and GSX-S750 stock units in distributor warehouse.

We were informed from supplier that the letters prohibited by FMVSS regulations were used on the tire walls of the front and rear tires.

Therefore, Suzuki Motor Corporation (SMC) requests you to replace both the front and rear tires of the stock units.

If any affected vehicle is delivered without repair done by any chance, it must NOT be dealt with in this repair work. In that case, please let us know immediately along with VIN already retailed.

We apologize for any inconvenience this may cause to you. Your kind understanding and cooperation will be highly appreciated.

Very truly yours,



Shinji Ishikawa

Division Manager

Overseas Service Division

Suzuki Motor Corporation

1. Proposed schedule

We would like to request you of the repair schedule as follows.

- (1) Check stock status at your warehouse
- (2) Stop delivery to dealers
- (3) Confirm repair work procedure
- (4) Decide repair work date
- (5) Perform a repair work
- (6) Report completion by adding the following items to ANNEX and sending it to SMC
 - Fill in the “Completion date”
 - Confirm the items for the “Final inspection” and mark an "X" in each checkbox.
 - Attach the photos of the sidewalls of the originally installed tire.
- (7) Once the repair work is done, destroy replaced tires at your responsibility to prevent reuse.

2. Affected Model

Affected Models: GSX-R750, GSX-S750

Affected VINs and quantity: Please refer to the VIN list (ANNEX)

3. Warranty Reimbursement Information

All cost including the labor cost and any other costs (ex. space fee, labor cost for forklift, temporary workers, etc.) will be reimbursed upon your statement. Please submit actual cost to SMC.

The following information is a reference to Labor hours for repair work.

Claim category	2 (Campaign)
Trouble Code	97-K7
Basic Code	HP9999

Model	Causal Part Name	Causal Part No.	Q'ty	Flat Rate (Hr)*
GSX-R750	Tire, Front	55110-15J01	0	2.3
GSX-S750	Tire, Front	55110-13J01	0	2.7

* Flat Rate hours include 1.0h for unpacking and repacking of the crates

4. Replacement parts

Replacement Tires will be shipped from tire supplier. Shipping information will be provided separately by SMC.

Please use regular spare parts for the rear axle nut (64721-13K00) that is required to be replaced with a new one during the work on the GSX-S750.

5. **Repair Instruction**

The repair instruction manual will not be prepared, please replace the front and rear tires according to the Assembly and Pre-Delivery Service Guide (Set-up Manual) and Service Manual.

6. **Attachment**

ANNEX: (Country)_VIN_List.xlsx

END