



Kia America, Inc.

Software Update for Electric Water Pump

Carnival | June 17 2025

This Over-the-Air (OTA) software update is designed to update the Motor Control Unit (MCU) logic of certain 2025 Carnival vehicles. This update is designed to improve the control logic of the Electric Water Pump to reduce the unintended display of warning lights.

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|----|----------------------|---|
| 1. | Vehicle Model | 2025 Carnival (produced between 06/27/2024 – 03/19/2025) |
| 2. | Time Required | OTA Update (in-vehicle): 7 minutes approx. Once this software is downloaded by the vehicle, and the vehicle is powered off, a pop-up will be displayed on the infotainment screen. |

Additional information: This OTA will be rolled-out to all eligible Carnival vehicles with an active Kia Connect account.

If you have any questions, please contact the Kia Connect Call Center (844) 886-9411.

Reference Service Action 617.

For more information on Over-the-Air software updates, please visit our website:

<https://owners.kia.com/content/owners/en/ota-software-update.html>