

**Technical Service Bulletin (TSB)**  
**Fuel Leaking From Fuel Heater Harness Connector**

<b>REFERENCE:</b>	<b>TSB:</b> 14-014-25 <b>GROUP:</b> 14 - Fuel	<b>Date:</b>	June 12, 2025	<b>REVISION:</b>	-
<b>VEHICLES AFFECTED:</b>	<b>2025 (DJ) RAM 2500 Pickup</b> <b>2025 (D2) RAM 3500 Pickup</b> This bulletin applies to the vehicle built on or before February 13, 2025 (MDH 0213XX) equipped with 6.7L I6 Cummins HO Turbo Diesel Eng (Sales Code ETM).			<b>MARKET APPLICABILITY:</b> <input checked="" type="checkbox"/> NA <input type="checkbox"/> MEA <input type="checkbox"/> SA <input type="checkbox"/> IAP <input type="checkbox"/> EE <input type="checkbox"/> CH <b>NOTE:</b> This bulletin applies to North America markets.	
<b>CUSTOMER SYMPTOM:</b>	<b>Customers may comment on the following:</b> <ul style="list-style-type: none"> <li>Fuel is leaking.</li> </ul>				
<b>CAUSE:</b>	Leaking O-ring				

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 25-109, date of issue June 12, 2025. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/ Service Library. All repairs are reimbursable within the provisions of warranty.

**CLAIMS DATA:**

Labor Operation No:	Labor Description	Skill Category	Labor Time
14-40-03-90	Fuel Heater - Inspection (2 - Skilled)	1 - Engine Repair and Performance	0.3 Hrs.
14-40-03-91	Fuel Heater - Inspect and Replace (2 - Skilled)	1 - Engine Repair and Performance	0.4 Hrs.
Failure Code	ZY	Service Action	

**REPAIR SUMMARY:**

This bulletin involves inspecting and possibly replacing the fuel heater.

**DIAGNOSIS:**

If a customer's VIN is listed in VIP or your RSU VIN list, perform the repair. If any vehicle not on the VIN list exhibits any of the symptom listed above in the customer symptom section, perform the Repair Procedure.

## SPECIAL TOOLS/EQUIPMENT:

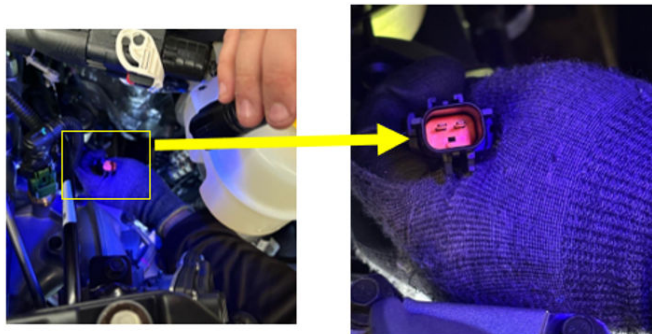
Description	Ref. No.	Notes
Ultraviolet (UV) Blacklight	NPN	–

## SPARE PARTS:

Qty	Part No.	Description	Notes
1 (AR)	68677807AA	Fuel Heater	

## REPAIR PROCEDURE:

1. Disconnect the wire harness from the fuel heater connector.
2. Using a UV blacklight, inspect for signs of fuel intrusion or residual diesel fuel in the connector [Fig. 1](#).



**Fig. 1**  
Fuel Heater Connector Inspection

3. Is fuel intrusion or residual diesel fuel found in the connector?
  - YES>>> Proceed to [Step 4](#).
  - NO>>> This bulletin has been completed. Use Inspection LOP (14-40-03-90) to close the active RSU.
4. Replace the fuel heater. Refer to the detailed service procedures available in DealerCONNECT/Service Library under: Service Info> 09 - Engine, 6.7L Diesel / Fuel System / Heaters / Removal and Installation.

## POLICY:

Reimbursable within the provisions of the warranty.

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