



Global Telematics Box Module Over The Air Update from
5.39.1 to 5.65 TBM2.0 Software Version (FOTA)

6/10/2025

VEHICLES AFFECTED:	<p>2022 - 2024 (DT) RAM 1500 Pickup 2022 - 2024 (DJ) RAM 2500 Pickup 2022 - 2024 (D2) RAM 3500 Pickup 2022 - 2024 (DD) RAM 3500 Cab Chassis 2022 - 2024 (DF) RAM 3500 10K Lb. Cab Chassis 2022 - 2024 (DP) RAM 4500/5500 Cab Chassis</p> <p>This bulletin applies to vehicles equipped with a Global Telematics Box Module (TBM) (Sales Code RDG)</p>
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MARKET APPLICABILITY:	
<input checked="" type="checkbox"/> NA	<input type="checkbox"/> MEA
<input type="checkbox"/> SA	<input type="checkbox"/> IAP
<input type="checkbox"/> EE	<input type="checkbox"/> CH

CUSTOMER SYMPTOM:	<p>Customers may experience one or more of the following:</p> <ul style="list-style-type: none">- Error display of "Uconnect Box Requires Service/Wifi Unavailable" pop-ups; [TBM DTC B22A9-96 Internal Performance Failure].- Error display of "Uconnect Box Requires Service" pop-ups; [TBM DTCs B1560, B1561, B1562 - Antenna loose connection].
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