



SIB 04 01 25

2025-06-11

EXTENSION OF LIMITED WARRANTY COVERAGE PERIOD FOR REPLACEMENT OF REVERSER

This Service Information Bulletin replaces **SIB 04 01 25 posted Mar 31, 2025**

What's New:

- Defect Code Updated

MODEL

Model	Model Description	Model Code
K34	R 18	0L13
K34	R 18 Classic	0L23
K34	R 18 Roctane	0N63
K35	R 18 Bagger	0L33
K35	R 18 Transcontinental	0L43

The affected vehicles have been marked with "Limited Warranty Coverage Period Extension" campaign number **SACC252880** in AIR (Aftersales Information Research).

In order to determine if a specific motorcycle is affected by this extension of the Limited Warranty coverage period, it will be necessary to verify the vehicle VIN in AIR. Based on the response of the system, either proceed with the extension of the Limited Warranty coverage period or take no further action. To further assist you in identifying eligible vehicles, the DCSnet Warranty Vehicle Inquiry has been updated. Please select the "Vehicle Comment" button to display coverage information.

SITUATION

BMW Motorrad has become aware of a potential corrosion issue with the reverser control unit for R 18 motorcycles with the reverser option from the factory.

PROCEDURE

On eligible motorcycles, an extension of the Limited Warranty coverage period applies exclusively to **corrosion-related** failures of the reverser control unit with part number 61 35 9 444 031 for up to 12 years and unlimited miles. If the vehicle is not eligible or if there is not a corrosion-related failure of the referenced part number, billing via warranty is not permitted.

However, the extension of the Limited Warranty coverage period **only applies to the one-time replacement of the original factory-installed reverser control unit with an updated control unit with part number 61 35 5 B5C 703 in accordance with model specific repair instruction "61 25 100 – Replacing reverser control unit"**.

This is an extension of the Limited Warranty coverage period. This is not a Recall or Technical Campaign; please do NOT perform this repair as a preventive measure.

There is **NO** immediate repair required, **UNLESS** the BMW motorcycle is currently experiencing this problem.

Customer Notification Letter of the Extension of Limited Warranty Coverage Period are being mailed to owners via First Class mail.

Even though this is **NOT** a Recall, BMW Motorrad USA **sent** a “Customer Notification” letter to inform the affected customers of the component-specific extension of the Limited Warranty coverage period for affected BMW Motorcycles.

A sample customer letter is included.

A Consumer Warranty Booklet Insert is attached for every in dealer inventory unit please print the Consumer Warranty Book Insert and add it to the Consumer warranty book.

PARTS INFORMATION

Obtain and confirm the part numbers for your specific vehicle by entering the chassis number in ETK which takes into account specific equipment and/or options.

Additional parts like gaskets, hardware, and chemicals may be required for the complete repair.

Part Number

61 35 5 B5C 703	Updated reverser control unit
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CLAIM INFORMATION

Please submit claims via the normal claim process using the information below:

Defect code

61 35 00 12 00	Control unit for reverser gear failed
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Labor Operation

61 35 100	Replace Control Unit For Reverser	Refer to AIR for FRU
+61 35 600	Replace Control Unit For Reverser	Refer to AIR for FRU

FRUs includes all repair procedures to complete the task with allowance for necessary ancillary tasks (e.g., visual inspection, lubrication, cleaning parts etc.) and administrative tasks.

Labor operation code 61 35 100 is a Main labor operation. If you are using a Main labor code for another repair, use the Plus code labor operation instead.

Prior Customer Pay Repairs

If a customer requests reimbursement for a previously performed repair, please follow the procedure below.

Review the customer-pay invoice (authorized BMW Motorrad dealer or independent service provider) to ensure it addresses the exact issue described in this Service Information Bulletin.

Reimburse the customer (labor and parts for a previous repair performed at an authorized BMW Motorrad dealer, or an independent service provider).

Submit the customer-paid repair expense under Defect Code 61 23 00 12 00, as follows:

- Sublet Code 3
 - Dollar amount (with no markup)
 - Comment: Reimbursement for allowable expenses related to the previous customer pay repair.

Retain the “original” customer pay invoice in your files; this documentation may be requested during the claim review process. Please include comments detailing the Sublet amount request.

QUESTIONS REGARDING THIS BULLETIN

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Technical inquiries	Contact the BMW Technical Support Group via TSARA
Warranty inquiries	Submit an IDS ticket to the Warranty Department
Parts inquiries	Submit an IDS ticket to the Motorrad Parts Department

Supporting Materials

[picture_as_pdf Limited Extended Warranty Customer Letter Sample.pdf](#)

[picture_as_pdf Extendid Limited Warranty WCB Insert.pdf](#)

[picture_as_pdf 04 01 25 Extended Limited Warranty Reverser.pdf](#)

[picture_as_pdf WVI statement.pdf](#)

Original: Dealer (Vehicle File)

Copy: Customer



Notice re: Extension of Limited Warranty Coverage Period / Repair Expense Reimbursement
Replacement of Certain Reverser Control Units (PN:61 35 9 444 031) on R 18 Models

Dear BMW Motorrad Customer/Owner/Lessee,

At BMW, we are committed to maintaining a level of motorcycle and service excellence that exceeds your expectations now and in the future.

This letter addresses a potential moisture issue that can occur in certain factory-installed reverser control units (PN: 61 35 9 444 031) on R 18 models under certain circumstances. The issue could cause corrosion that could lead to failures under certain specific environmental conditions. In light of this potential occurrence, we are extending our Limited Warranty coverage period to enable a **one-time only replacement of the relevant original factory-installed reverser control unit** (if it is deemed to have corrosion related failures as specified below) with an updated reverser control unit design. This extension of the Limited Warranty coverage period will run for 12 years and unlimited mileage of the vehicle as specified below.

Extension of Limited Warranty Coverage Period

BMW is extending the Limited Warranty coverage period for the reverser control unit (PN: 61 35 9 44 031) exclusively for corrosion-related failures. This extension of the Limited Warranty coverage period is valid for a one-time only replacement of the original factory-installed reverser control unit with an updated reverser control unit (PN: 61 35 5 B5C 703 or later supersession). Under the terms of this extension, BMW will cover all necessary repair costs related to this issue. This extension of the Limited Warranty Coverage Period is transferable to any subsequent owner, provided that the replacement of the reverser control unit has not yet been performed. Warranty coverage and time or mileage periods for the vehicle and any of its parts remain unchanged and is not affected. The terms of this extension of the Limited Warranty coverage period can be found in the attachment to this letter and should be maintained along with your Consumer Warranty Information booklet.

We hope that this extension of the Limited Warranty coverage period reassures you that we stand behind our products.

Repair Expense Reimbursement

If you previously had the reverser control unit (PN: 61 35 9 44 031) replaced with the updated reverser control unit (PN: 61 35 5 B5C 703) due to a corrosion failure at an authorized BMW motorcycle dealer or at an independent repair facility within the term of the newly extended Limited Warranty coverage period, BMW will provide reimbursement for all out-of-pocket expenses you incurred for parts and labor.

What if I have additional questions?

Should you have any questions about this Campaign, please contact your authorized BMW Motorrad dealer. If you need additional assistance, please contact BMW Customer Relations.

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**Addition to the New Vehicle Limited Warranty for
Motorcycles and Scooters (Valid only in the U.S.A.
including Puerto Rico)**

BMW NA is extending the Limited Warranty coverage period exclusively for corrosion-related failures of the reverser control unit (PN: 61 35 9 44 031).

This extension of the Limited Warranty coverage period is valid for 12 years and unlimited mileage of the vehicle for the one-time replacement of the original factory-installed reverser control unit, in the event of a corrosion-related failure, with an updated reverser control unit (PN: 61 35 5 B5C 703 or later supersession).

Models included:

R 18 models with reverser control unit (PN: 61 35 9 44 031)

BMW Motorrad USA is extending the Limited Warranty coverage period for the reverser control unit (PN: 61 35 9 444 031) on R 18 models for possible corrosion-related failures. If there are identified corrosion-related failures, this extension of the Limited Warranty coverage period will enable the one-time replacement of the original factory-installed reverser control unit with an updated reverser control unit (PN: 61 35 5 B5C 703 or later supersession) for a period of 12 Years and unlimited miles. This is a component-specific extension of the Limited Warranty coverage period; this is not a Recall or Service Action. Please see Service Information Bulletin 04 01 25 for more information. NOTE: Dealer must check WVI for prior claim of the replacement of the reverser control unit before performing any work.