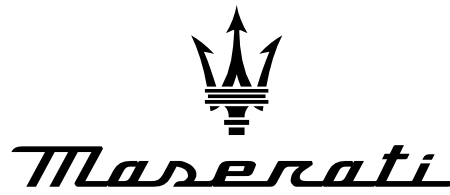


RAPID UPDATE

FROM: Maserati TSO

TO: Maserati Network



PERSONAL SERVICE LAB

MASTERS OF CARE

Rapid Update 790 MC20 – Passenger Seat Spacers install



DATE: June 16, 2025

Certain Maserati MC20 Cielo and GT2 Stradale (M240) MY25 listed in MODISCS+ are involved in a Rapid Update to install "Spacers" inside the seat slide rails **on the passenger side seat only.**

On some vehicles, the electronic seat movement may potentially stop when it reaches the end of its range, making it difficult to adjust the seat afterward. To avoid this issue, a spacer will need to be inserted in front of the limit switch to prevent the mechanism from reaching its absolute limit.

We remind you that all the Rapid Updates must be performed within the first workshop visit, regardless of the Mandatory setting set in Modis, as required by Maserati policies.

Also, for vehicles in Stock Dealer / PDI, it is necessary to carry out all action operations before delivery to the end customer, as required by the White Book and explicitly reported in the Pre-delivery checklist.

Please read and review this bulletin first before ordering parts and/or starting the procedure.

Contact your Regional AfterSales Manager (RAM) or the Technical Support Helpdesk if you have any questions.

Thank You for your continued support and cooperation.

Maserati North America
Aftersales Dept.

Technical Procedure



All images shown in this bulletin are for illustrative purposes only.

REMINDER! This Rapid Update is only for the Passenger Side Seat.

1. Always check ModisCS+ to see if the vehicle is involved in this action and if it has not been previously performed.
2. Before starting, make sure to provide adequate protection both for the interior of the car and on the door sills of both doors, to avoid damage to the bodywork.
3. Follow the workshop manual procedure to install the seat spacers on **both** passenger seat guide rails:

Section 09.38 – 3

Procedure N. 09.38.019 – 00 SEAT GUIDES SPACER KIT - Removal/refitting or replacement



IMPORTANT! The procedure in the workshop is for Both Driver-side and passenger-side seats. Perform Steps 1 through 10 for the passenger seat only.

4. Reassemble and check all functions of the passenger seat to ensure proper seat operation. Procedure complete.

Parts Needed:

Please note: 4 spacers total are required for the passenger seat (2 for each seat guide rail) Please order the QTY below for each VIN:

Description	Part number	QTY
SEAT GUIDE SPACERS	670354734	4

Warranty Information

Please complete the warranty request as follows:

Description	Code
Rapid Update Number	790
Warranty code	23
Error code	063
Component Code	9.38.019
Operation Code ▪ Inserting spacer (Passenger sides)	9.38.019.C (0.45 h)