

MAS004585\_B RU 25-14

**RAPID UPDATE**

FROM: Maserati TSO

TO: Maserati Network



**Maserati**

PERSONAL SERVICE LAB

MASTERS OF CARE

TECHNICAL SERVICE OPERATIONS

# Rapid Update 781 MC20 – Seat Spacers install



**ATTENTION! This bulletin supersedes [MAS004585 A RU 25-07](#) released on April 8, 2025. This bulletin has been updated with a new procedure. Please discard/remove all copies of the previous bulletin.**

DATE: June 13, 2025

Certain Maserati MC20 (M240) MY22 MY23 MY24 listed in MODISCS+ are involved in a Rapid Update to install “Spacers” inside the seat guide rails on **BOTH Driver and Passenger side seats.**

On some vehicles, the electronic seat movement may potentially stop when it reaches the end of its range, making it difficult to adjust the seat afterward. To avoid this issue, a spacer will need to be inserted in front of the limit switch to prevent the mechanism from reaching its absolute limit.

We remind you that all the Rapid Updates must be performed within the first workshop visit, regardless of the Mandatory setting set in Modis, as required by Maserati policies.

Also, for vehicles in Stock Dealer / PDI, it is necessary to carry out all action operations before delivery to the end customer, as required by the White Book and explicitly reported in the Pre-delivery checklist.

**Please read and review this bulletin first before ordering parts and/or starting the procedure.**

Contact your Regional AfterSales Manager (RAM) or the Technical Support Helpdesk if you have any questions.

Thank You for your continued support and cooperation.

Maserati North America  
Aftersales Dept.

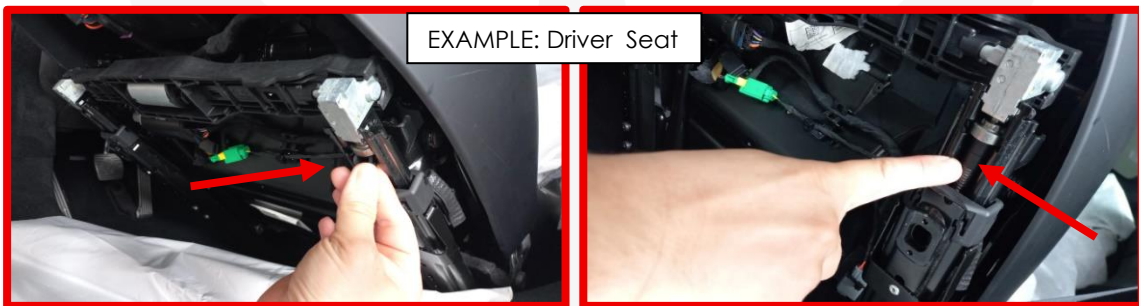
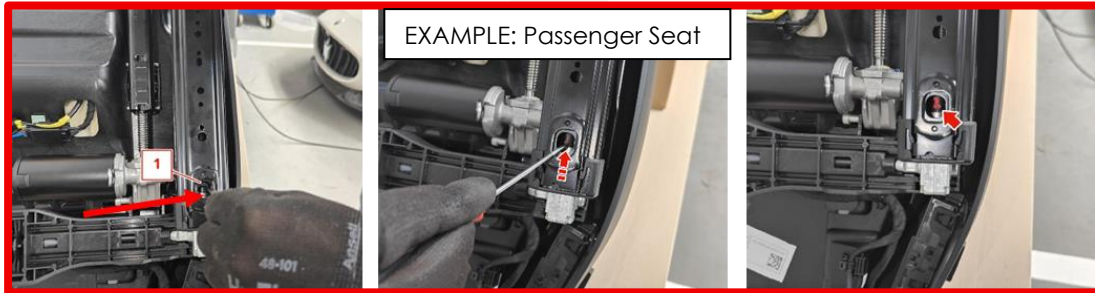
# Technical Procedure



All images shown in this bulletin are for illustrative purposes only

**REMINDER! This Rapid Update is for both driver and passenger side seats.**

1. Always check ModisCS+ to see if the vehicle is involved in this action and if it has not been previously performed.
2. Before starting, make sure to provide adequate protection both for the interior of the car and on the door sills of both doors, to avoid damage to the bodywork.
3. Follow the workshop manual procedure to install the seat spacers on **BOTH** Driver and passenger seat guide rails: **Section 09.38 – 3 Procedure - 09.38.019 – 00 SEAT GUIDES SPACER KIT - Removal/refitting or replacement.**



4. Reassemble and check all functions of both seats to ensure proper seat operation. Procedure complete.

## Parts Needed:

**NOTE** the expected quantity for each vehicle is 8 spacers, 4 for each seat, and 2 for each seat guide (left and right side). The PN is for one piece only, so you need to order 8 pieces for each vehicle.

Description	Part number	Amount
SEAT GUIDE SPACERS	670354734	8

## Warranty Information

Submit a warranty claim using the following.

Description	Code
RAPID UPDATE NUMBER	781
Warranty code	23
Error code	063
Component Code	9.38.019
Operation Code	
<ul style="list-style-type: none"> <li>• Inserting spacer (Driver side)</li> <li>• Inserting spacer (Passenger sides)</li> </ul>	9.38.019.B (0.25 h) 9.38.019.C (0.45 h)