



Service Bulletin

Bulletin No.: PIT6394

Date: June, 2025

PRELIMINARY INFORMATION

Subject: Service Driver Assist Message- B233B Long Range Radar Module Will Not Complete

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Enclave	2025		ALL	ALL	ALL	ALL
Chevrolet	Traverse	2024-2025		ALL	ALL	LK0	ALL
GMC	Acadia	2024-2025		ALL	ALL	ALL	ALL

Involved Region or Country	North America
Additional Options (RPO)	UGN
Condition	A vehicle may have a Service Driver Assist Message. Code U3000 SYM 78 may be set. When attempting to learn the B233B Long Range Radar Module (LRRM) it will time out and not complete. When attempting to restart the learn procedure a message "conditions not met" may be found on the GDS2 screen.
Cause	Due to a new type of Long Range Radar being used the criteria to complete the learn has changed. In the past driving on a highway or two lane road with vehicles to follow was ideal but this is not true for this type of radar.

Correction

Use the scan tool to enable the LRRM learn procedure following the steps in SI or on the scan tool.

Drive the vehicle in a city type environment.

There needs to be a lot of traffic and things on the side of the road like signs, mailboxes, and other objects.

While it is ideal to continue moving, if stops are encountered it will not end the process, it will simply slow it down.

If the procedure has timed out and a message "conditions not met" is displayed when attempting to restart the learn procedure, it is likely that the module is still in learn mode. Using the scan tool, navigate to B233B Forward Range Radar Sensor> Data Display> Calibration history> Learn status.

If the learn status shows in progress continue to drive the vehicle in a city type environment.

It is imperative that the vehicle be driven in this environment, the learn will not complete if driven on roads that worked well in the past to perform a learn.

The learn may take 30-45 minutes to complete.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2880398*	Long Range Radar Learn Tips - This is to be used with the learn procedure time, not instead of it.	0.3 Hr.
*This is a unique Labor Operation for Bulletin use only.		

Version	1
Modified	06/05/2025 – Created on.

