



# Service Bulletin

Bulletin No.: PIC6610

Date: June, 2025

## PRELIMINARY INFORMATION

**Subject:** Discolored White Thread on Seats

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	OPTIQ	2025		All	All	All	All

<b>Involved Region or Country</b>	North America
<b>Condition</b>	Customers may comment that the white threads/stitching on the seats for their newly purchased vehicle are discolored.
<b>Cause</b>	Under investigation.

### Correction

Inspect the seats for the following condition.



6950999

If the condition above is found, follow the instructions provided below.

Effective cleaning steps for fabric:

1. Remove any residue by lightly rubbing the surface with a clean towel.

2. Using a mild dish soap, clear in color, with 100% biodegradable cleaning ingredients, free of phosphates and parabens and, no degreasers added.
3. Apply a small amount of soap to a wet white cloth and then gently rub the threads/stitching.
4. Completely remove soap with a different wet wash towel. Let the water dry. Repeat steps 3 and 4 until thread returns to its original color. Use other parts of the seat with thread not discolored, as reference to judge if the thread is back to a Ceramic White shade.

**Note:** The thread discoloration intensity varies from seat to seat and along a seat seam. If after cleaning the thread, it doesn't look like the non-discolored thread on the seat, the complete seat trim would have to be replaced.

For additional information for cleaning interiors, please reference bulletin 06-00-89-029V.

### Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
*7080458	Clean discolored white threads on seats	Use Standard Published Labor Times
*This is a unique Labor Operation for Bulletin use only.		

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