



Service Bulletin

Bulletin No.: PIC6592A

Date: June, 2025

PRELIMINARY INFORMATION

Subject: Shudder Vibration Rattle Noise Shortly After Starting

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	LYRIQ	2025		All	All	All	All

Involved Region or Country	North America
Condition	A customer may comment of a shudder / vibration / rattle noise occurring shortly after starting the vehicle. This noise will be most noticeable on a restart after the vehicle has been shut off for 10-15 minutes and the noise will be very short in duration (2-5 seconds) and likely not repeat during a drive cycle. The noise is heard from the front of the vehicle and is emanating from the HVAC system.
Cause	Calibrations

Correction

Updated calibrations were sent to vehicles via Over The Air Update.

If a vehicle exhibits this condition perform Vehicle Wide Programming.

Example of noise in video below:

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2819505	Vehicle Wide Programming	Use Published Labor Time

Version	2
Modified	02/03/2025 - Created on. 06/05/2025 - Update to Correction.

