



Service Bulletin

Bulletin No.: 25-NA-100

Date: April, 2025

WARRANTY ADMINISTRATION

Subject: Warranty Administration – Adding California Emissions Warranty for Customers Registering their Vehicle in a California Emissions State (U.S. Only)

Attention: This Bulletin applies to Internal Combustion Engine (ICE) Vehicles ONLY.

Brand:	Model:	Model Year:		Breakpoint:		Engine:	Transmission:
		from	to	from	to		
Buick	GM Passenger Cars and Light Duty Trucks with a Gross Vehicle Weight Rating (GVWR) 14,000 lbs. or less	2017	2026	—	—	—	—
Cadillac							
Chevrolet							
GMC							

Involved States	California, Colorado, Connecticut, Delaware, Maine, Maryland, Massachusetts, Minnesota, Nevada, New Jersey, New York, Oregon, Pennsylvania, Rhode Island, Vermont, Virginia, and Washington
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Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Customers who purchased their vehicle outside of a California Emissions State who move to and register their vehicle in a California Emission State may be entitled to the 7 year, 70,000-mile Emission Select State Component Limited Warranty. See chart below for eligibility.

To add the eligible warranty to an eligible VIN, a ZSET Transaction must be submitted in Global Warranty Management (GWM) as instructed below. Once the transaction is submitted and accepted in GWM, the “Emission Select State Component Ltd Wty” will be active the following day in the Applicable Warranty section of Investigate Vehicle History (IVH) and ready for immediate use.

Eligibility

State where vehicle is now registered	From applicable model year	To applicable model year
California	2017	2025
Colorado	2022	2025
Connecticut	2017	2025
Delaware	2017	2025
Maine	2017	2025
Maryland	2017	2025
Massachusetts	2017	2025
Minnesota	2025	2025
Nevada	2025	2025

State where vehicle is now registered	From applicable model year	To applicable model year
New Jersey	2017	2025
New York	2017	2025
Oregon	2017	2025
Pennsylvania	2017	2025
Rhode Island	2017	2025
Vermont	2017	2025
Virginia	2025	2025
Washington	2017	2025

The following are NOT eligible, and dealers must NOT submit a ZSET Transaction:

- Vehicles currently registered in any state other than those listed above
- Any EV vehicles
- Vehicles greater and 14,000 lbs. Gross Vehicle Weight Rating (GVWR)
- Non-qualified model year vehicles per the chart above
- Vehicles with a Branded Title
- Vehicles with a Warranty Block (Please contact your Regional Warranty representative with questions)
- Vehicles that originated from Canada (including those now registered in the United States)
- Vehicles that already display the 7/70 California Emissions Warranty in IVH

Required Supporting Documentation

Dealers must request the customer's current active vehicle registration and verify that the vehicle is now registered in an eligible state based on the vehicle model year (see chart above). **Dealers must retain a copy of the registration in the vehicle history folder.**

Warranty Transaction Information

To add the 7/70 California Emissions Limited Warranty to an eligible vehicle, submit a zero-dollar **ZSET transaction** in Global Warranty Management (GWM) as follows:

State Vehicle is Now Registered In	Transaction Type	Labor Operation	Odometer	Parts, Nets, Labor	Complaint Code/ Cause Code	Foreign Tourist Vin Indicator
CA	ZSET	0603458 - Vehicle registered in California - Add CA emissions wty coverage	Current Mileage	N/A (\$0)	Leave blank. These fields are not required	Do NOT select this indicator
Any eligible state (see chart above) other than CA	ZSET	0603468 - Vehicle registered in a state that adopted California regulations- Add CA emissions wty	Current Mileage	N/A (\$0)	Leave blank. These fields are not required	Do NOT select this indicator

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