Product Notice

Date: May 2, 2025

Contact Number: 734-384-7898

Contact Name(s): Tenneco / DRiV Warranty

Products

Part Number(s): 82664

Product Name: Converter

Packaging Label Date Code Affected: 0925045 & 0925024 (25=year, 024/045=day of the year)

Reason / Process For Return

Our records indicate that we shipped you the above product that does not conform to our standards. **This is not a safety issue.**

1. Please identify inventory of part number 82664 with date code **0925045 & 0925024**.
   If part is outside this date code, then **no further inspection is needed**
2. For parts identified with defective date code, perform a visual inspection using the visual aid below. If the converter heat shield has stamping 82501, the part is misidentified and must be returned. If the converter heat shield has stamping 82664, the part is good and can be used.
3. Mark part label "Attn: Quality Control" and “TRC # 31698” with permanent marker.
4. Email warranty@driv.com with the number of units being returned, reference TRC #31698 in the subject line.
5. The warranty department will then issue call tags to return the product to:

DRiV
Return Center
RGA 31698
4930 Crowe Drive
Mt. Crawford, VA 22841

6. Credit will be issued to your account upon receipt of returned product.

If you have any questions, please call 734-384-7898 and speak with a Warranty CSR

Visual Aid

1 – Label Date Code



2 – Part Images



