



GROUP	MODEL
BOD	2021-2025MY Telluride (ON)
NUMBER	DATE
340	June 2025

## TECHNICAL SERVICE BULLETIN

### DOOR BELT OUTSIDE WEATHERSTRIP REPLACEMENT (CA2504)

SUBJECT:

This bulletin provides information to replace the door belt outside weatherstrip(s) on certain 2023-2025MY Telluride (ON) vehicles produced from August 04, 2020 through February 11, 2025. The affected vehicles may be missing an adhesive layer, causing the outer faceplate to detach/separate from the door belt outside weatherstrip molding. If a customer has a validated complaint of a door belt outside weatherstrip detaching and/or separating, replace it and any weatherstrip(s) **that have not yet been replaced under warranty (including SA535 or SA578)** according to the VIN list and procedure in this TSB. Note: Before proceeding with this TSB, check for and complete any open Service Actions (i.e., SA535 or SA578) on a VIN.



#### NOTICE

A Technical Service Bulletin is a field fix repair program without customer notification that may be performed during the warranty period.

**This bulletin should only be performed with valid customer complaint of door belt outside weatherstrip(s) detachment and/or separation.**

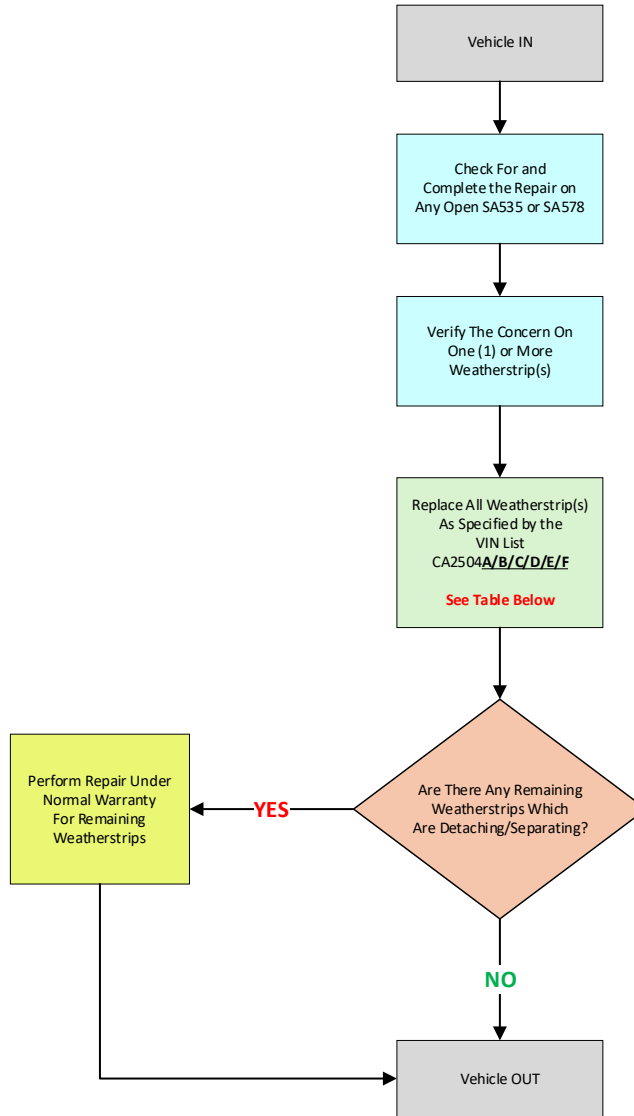
Repair status for a VIN is provided on KDealer+ (Service → Warranty Coverage → Warranty Coverage Inquiry). **If BOD340/CA2504A/B/C/D/E/F is complete, any subsequent or follow up concerns need to be addressed under the terms of Kia's Basic Limited Warranty Coverage.**

A printed copy is for reference only; publication information can be updated at any time. Always refer to KGIS for the latest information. After logging in kdealer.com, the newest technical publications are listed in 'Service Releases' and has the latest service information that has been released.

**Flowchart:**

**ⓘ IMPORTANT**

**Customer complaint of the door belt outside weatherstrip(s) faceplate detaching/separating MUST be stated in the opening RO and Claim Notes.**



VIN List	Affected Door Belt Outside Weatherstrip
CA2504 <u>A</u>	<u>Right Rear</u>
CA2504 <u>B</u>	<u>Left Rear</u>
CA2504 <u>C</u>	<u>Left Rear + Right Rear</u>
CA2504 <u>D</u>	<u>Left Front + Left Rear + Right Rear</u>
CA2504 <u>E</u>	<u>Right Front + Right Rear + Left Rear</u>
CA2504 <u>F</u>	<u>All Four (4)</u>

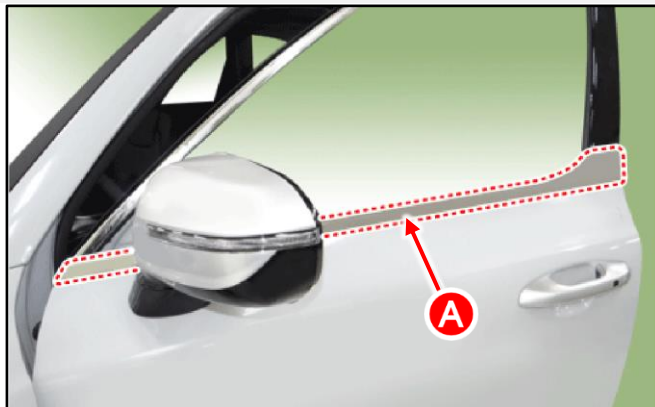


**Replacement Procedure:**

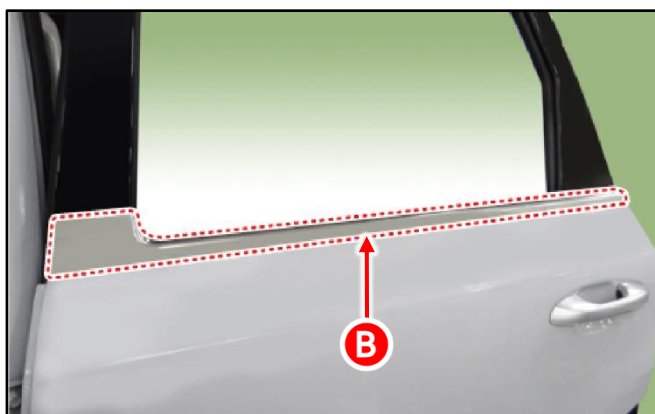
1. Replace the front door belt outside weatherstrip (A) by referring to "Body (Interior and Exterior) → Front Door → Front Door Weatherstrip → Removal and Installation" in the applicable Shop Manual on KGIS.

**WARNING**

Use extreme caution when removing the door belt outside weatherstrip(s). The faceplate can become sharp when detached and can cause serious injury.



2. Replace the rear door belt outside weatherstrip (B) by referring to "Body (Interior and Exterior) → Rear Door → Rear Door Weatherstrip → Removal and Installation" in the applicable Shop Manual on KGIS.




**SUBJECT: DOOR BELT OUTSIDE WEATHERSTRIP REPLACEMENT (CA2504)**

**AFFECTED VEHICLE RANGE:**

Model	Production Date Range
Telluride (ON)	August 04, 2020 to February 11, 2025

**REQUIRED PART:**

Part Name	Part Number	Color	Figure	Qty.
Left Front Door Belt Weatherstrip	82210 S9100QQK	Dark Satin		1
	82210 S9510QQK	Satin		
Right Front Door Belt Weatherstrip	82220 S9100QQK	Dark Satin		
	82220 S9510QQK	Satin		
Left Rear Door Belt Weatherstrip	83210 S9100QQK	Dark Satin		
	83210 S9510QQK	Satin		
Right Rear Door Belt Weatherstrip	83220 S9100QQK	Dark Satin		
	83220 S9510QQK	Satin		

**Note: Dealers will not be able to place orders through DMS/KDP. PartsEye will place replenishment orders based on the dealers' on-hand supply. Please refer to Parts bulletin PB [MI-25-08](#) for information related to Parts Eye Campaign ordering.**



SUBJECT:

**DOOR BELT OUTSIDE WEATHERSTRIP REPLACEMENT (CA2504)****WARRANTY INFORMATION:**

N Code: N99 C Code: C99

Claim Type	Causal P/N	Qty.	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty.
V	82210 S9100	0	(CA2504A) Right Rear Door Weatherstrip Replacement	250A24RO	0.2 M/H	83220 S9100QQK <u>or</u> 83220 S9510QQK	1
			(CA2504B) Left Rear Door Weatherstrip Replacement	250A25RO	0.2 M/H	83210 S9100QQK <u>or</u> 83210 S9510QQK	1
			(CA2504C) Left Rear + Right Rear Door Weatherstrip Replacement	250A26RO	0.3 M/H	83210 S9100QQK <u>or</u> 83210 S9510QQK	1
						83220 S9100QQK <u>or</u> 83220 S9510QQK	1
			(CA2504D) Left Front + Left Rear + Right Rear Door Weatherstrip Replacement	250A27RO	0.4 M/H	82210 S9100QQK <u>or</u> 82210 S9510QQK	1
						83210 S9100QQK <u>or</u> 83210 S9510QQK	1
						83220 S9100QQK <u>or</u> 83220 S9510QQK	1

**Note: Any door belt outside weatherstrip requiring replacement that is not included in CA2504A/B/C/D/E will need to be addressed under the terms of Kia's Basic Limited Warranty Coverage. For Substitute Transportation policy, please refer to Service Policy and Procedures Manual (SPPM) 6.11 "Kia Substitute Transportation".**



SUBJECT: **DOOR BELT OUTSIDE WEATHERSTRIP REPLACEMENT (CA2504)**

**WARRANTY INFORMATION:**

N Code: N99 C Code: C99

Claim Type	Causal P/N	Qty.	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty.
V	82210 S9100	0	(CA2504E) Right Front + Right Rear + Left Rear Door Weatherstrip Replacement	250A28RO	0.4 M/H	82220 S9100QQK or 82220 S9510QQK	1
						83220 S9100QQK or 83220 S9510QQK	1
						83210 S9100QQK or 83210 S9510QQK	1
			(CA2504F) All 4 Door Weatherstrip Replacement	250A29RO	0.5 M/H	82210 S9100QQK or 82210 S9510QQK	1
						82220 S9100QQK or 82220 S9510QQK	1
						83210 S9100QQK or 83210 S9510QQK	1
						83220 S9100QQK or 83220 S9510QQK	1

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