



Service Bulletin

Bulletin No.: 25-NA-039

Date: April, 2025

TECHNICAL

Subject: Remote Control Door Lock and Theft Deterrent Transmitter Chevrolet Black Bowtie Poor Appearance

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Blazer	2024	2025				
	Blazer EV	2024	2025				
	Colorado	2024	2025				
	Equinox	2024	2025				
	Equinox EV	2024	2025				
	Silverado EV	2024	2025				
	Traverse	2024	2025				

Involved Region or Country	North America, Middle East, Israel, Argentina (Mercosur), Brazil (Mercosur), S. Korea
Condition	Some customers may comment that the black bowtie emblem on their Remote Control Door Lock and Theft Deterrent Transmitter may have a poor appearance.

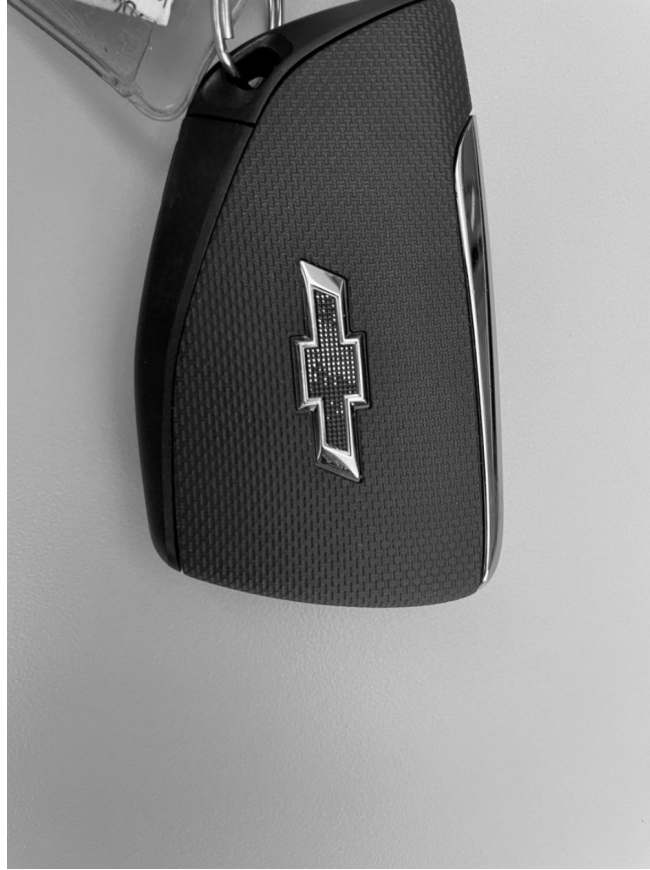


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Cause	The cause of the condition may be supplier inadequate process controls to protect the paint and subsequently causes delamination and/or shiny read through on the Chevrolet black bowtie emblem.
Correction	A new Remote Control Door Lock and Theft Deterrent Transmitter Cover has been released with improved performance. Follow the procedure below to replace just the Remote-Control Door Lock and Theft Deterrent Transmitter Cover with the new enhanced part. Note: It is not necessary to reprogram nor replace the complete Remote Control Door Lock and Theft Deterrent Transmitter assembly.

Service Procedure

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Important: This technical service bulletin (TSB) can only be completed by certified repair facilities who have met all specific training, tool and equipment requirements pertaining to the vehicle Brand and Model serviced. Repairs must be performed by a technician who has successfully completed the required training.

1. Press the button on the side of the remote key near the bottom and pull the mechanical key out. Never pull the mechanical key out without pressing the button.



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2. Use the mechanical key blade in the slot to remove the cover by hand.



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3. Remove and discard the old cover and seal.



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4. Ensure new cover has new seal correctly installed.

- Assembly hole of sealing has to match pin on the battery cover.

- Align the sealing over the 3 snaps and press it down.



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5. Install the new cover by rotating it and snapping it into place.



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6. After the new cover makes a “click” check that it has been properly installed, and the cover is in place with no gaps.



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7. Reinsert the mechanical key.

Parts Information

Causal Part	Description	Part Number	Qty
X	Remote Control Door Lock and Theft Deterrent Transmitter Cover	13569927	1

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
*6486298	Remote Control Door Lock and Theft Deterrent Transmitter Cover Replacement	0.1

*This is a unique Labor Operation for Bulletin use only.

Version	1
Modified	Released April 14, 2025

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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