



STAR ONLINE PUBLICATION



Case Number: S2508000043

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Symptom/Vehicle Issue: Upon Start Up Cluster Display is Slow to Update, Appears to be Missing Information

Technician Observation: The technician observes after servicing the vehicle for a low voltage concern that the cluster display was blank or missing data and slow to update on the initial start up.

Discussion: If the above concern is observed, with the Electronic Vehicle Control Unit (EVCU) setting an active Diagnostic Trouble Code (DTC) U0155-00 Loss of communication with the IPC, contact engineering prior to any service procedures. Call Vijay Chenegarapu at 519-987-4330 , if no response on initial contact or 15 minutes after a message. Continue with normal diagnostics.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.