



STAR ONLINE PUBLICATION



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Symptom/Vehicle Issue: Power Window Auto Express Up and Down Feature Does not Function as Expected

Customer Complaint/Technician Observation: The owner complains the power front window auto up and auto down features do not operate as expected. Technician may or may not be able to duplicate. The door module has set B2577-00 Window Not Calibrated / Lost Calibration.

Discussion: If there are no other Diagnostic Trouble Codes (DTCs) follow the below calibration prior to any other service procedures.

Calibration/Reset Procedure:

1. Use the scan tool select the Diagnostic Procedures tab and perform the "Reset ECU" routine to the Door Module.
2. After the "Reset ECU" routine is completed start the engine or connect a battery charger and set at charging voltage.
3. While sitting in the vehicle close the vehicles doors.
4. Using the window switch, move the passenger window part way down.
5. Using the window switch, raise the window to the full up position and continue to hold the switch for an additional three seconds.
6. Lower the window to the full down position by pushing down on the window switch to its second detent and continue to hold the switch for an additional three seconds.
7. Lift the window switch to the express up position and release.
8. Test the auto up and down express feature to complete.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.