



## STAR ONLINE PUBLICATION



**Case Number:** S2508000044

**Release Date:** June 2025

**Symptom/Vehicle Issue:** Map Visualization on the Cluster Appears Blurry or Distorted

**Customer Complaint/Technician Observation:** The owner complains of the map display quality within the cluster at times that clears up after driving. Technician may or may not be able to observe the concern.

**Discussion:** Engineering has identified the suspect issue within the processing software of the cluster and is in process of software updates to improve the condition. Do not replace the cluster for this concern, the current parts will not improve the concern.

Updates for the improved cluster software are expected by mid to early 3rd quarter 2025.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.**