

<b>REFERENCE:</b>	<b>TSB:</b> 09-014-25 <b>GROUP:</b> 09 - Engine	<b>Date:</b>	June 3, 2025	<b>REVISION:</b>	—
<b>VEHICLES AFFECTED:</b>	2025 (DJ) RAM 2500 Pickup 2025 (D2) RAM 3500 Pickup This bulletin applies to vehicles built on and after December 23, 2024 (MDH 1223XX) and on or before January 20, 2025 (MDH 0120XX) equipped with 6.7L I6 Cummins HO Turbo Diesel Eng (Sales Code ETM).	<b>MARKET APPLICABILITY:</b>			
<b>CUSTOMER SYMPTOM:</b>	Customers may experience the following: <ul style="list-style-type: none"> <li>Audible whistle type noise heard from the engine area.</li> </ul>				
<b>CAUSE:</b>	Manufacturing issue				

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 25-102, date of issue June 03, 2025. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty.

**REPAIR SUMMARY:**

This bulletin involves tightening the charge air cooler left and right hose clamps to the proper torque specification.

**CLAIMS DATA:**

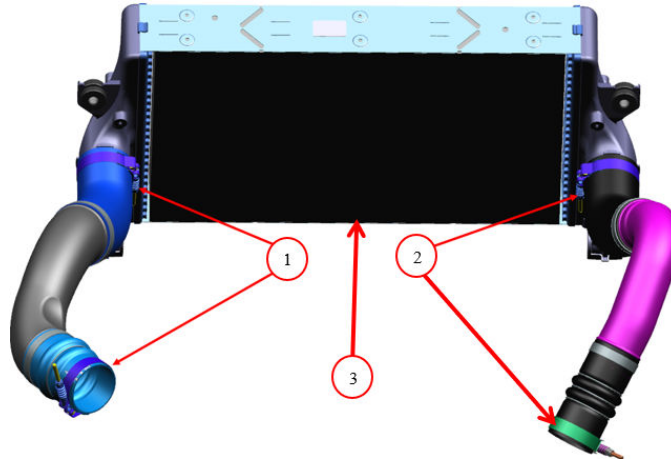
Labor Operation No:	Labor Description	Skill Category	Labor Time
09-44-35-90	Clamps, Charge Air Cooler Hose - Retorque (2 - Skilled)	1 - Engine Repair and Performance	0.5 Hrs.
Failure Code	ZY	Service Action	

**DIAGNOSIS:**

If a customer's VIN is listed in VIP or your RSU VIN list, and a coolant leak from the thermostatic valve is verified, perform the repair. If any vehicle not on the VIN list exhibits any of the symptom listed above in the customer symptom section, perform the Diagnosis procedure.

**REPAIR PROCEDURE:**

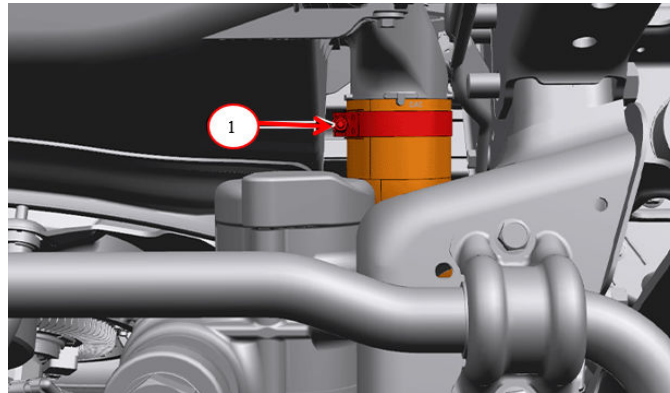
**NOTE:** All charge air cooler hose clamps must be properly torqued. Overview of location and orientation **Fig. 1**. Both of the front clamps can be accessed from underneath the vehicle.



**Fig. 1**  
Charge Air Cooler Hose Clamps

- 1 - Left Side Charge Air Cooler Hose Clamps
- 2 - Right Side Charge Air Cooler Hose Clamps
- 3 - Front Of Charge Air Cooler Assembly

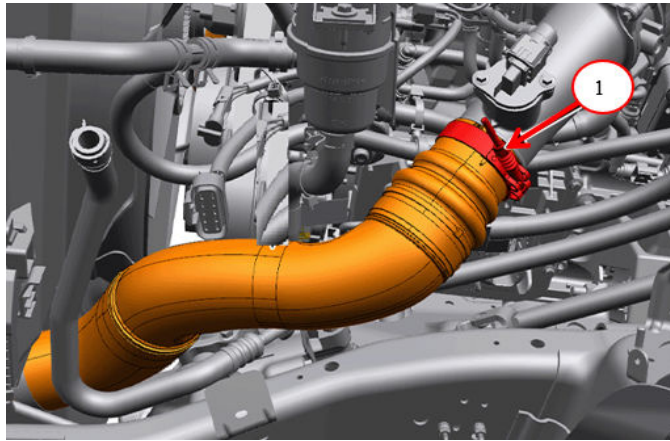
1. Remove the left front wheelhouse splash shield. Refer to the detailed service procedures available in DealerCONNECT/Service Library under: Service Info> 23 - Body / Exterior / Shield, Splash, Front Wheelhouse / Removal.
2. Remove both front wheels. Refer to the detailed service procedures available in DealerCONNECT/Service Library under: Service Info> 22 - Tires and Wheels / Removal.
3. Tighten the charge air cooler hose clamp at the charge air cooler to 11 N·m (8 Ft. Lbs.) **Fig. 2**.



**Fig. 2**  
Left Charge Air Cooler Hose Clamp At Charge Air Cooler Assembly

- 1 - Tighten The Charge Air Cooler Hose Clamp

4. Tighten the left charge air cooler hose clamp to 11 N·m (8 Ft. Lbs.) [Fig. 3](#).

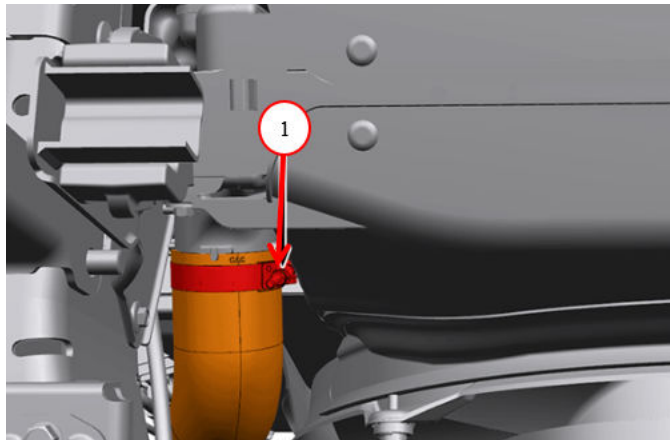


**Fig. 3**  
Left Charge Air Cooler Hose Clamp

1 - Tighten The Left Charge Air Cooler Hose Clamp

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5. Install the left front wheelhouse splash shield. Refer to the detailed service procedures available in DealerCONNECT/Service Library under: Service Info> 23 - Body / Exterior / Shield, Splash, Front Wheelhouse / Installation.
6. Install both front wheels. Refer to the detailed service procedures available in DealerCONNECT/Service Library under: Service Info> 22 - Tires and Wheels / Installation.
7. Tighten the right charge air cooler hose clamp at the charge air cooler to 11 N·m (8 Ft. Lbs.) [Fig. 4](#).

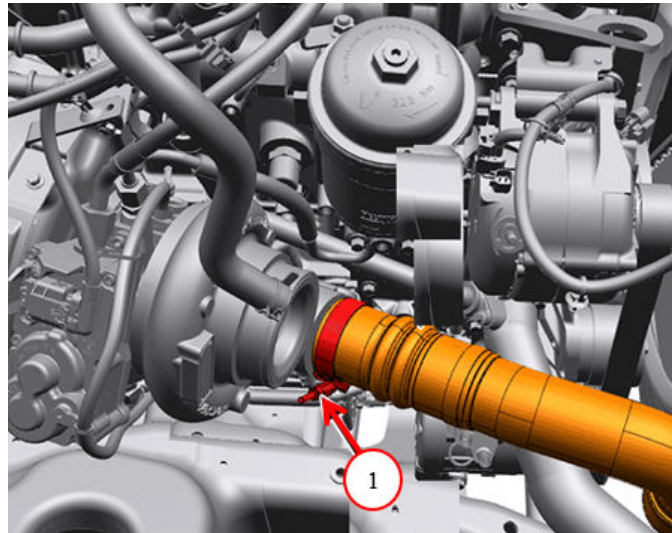


**Fig. 4**  
Right Charge Air Cooler Hose Clamp At Charge Air Cooler Assembly

1 - Tighten The Right Charge Air Cooler Hose Clamp

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8. Tighten the right charge air cooler hose clamp to 11 N·m (8 Ft. Lbs.).



**Fig. 5**  
Right Charge Air Cooler Hose Clamp

1 - Tighten The Right Charge Air Cooler Hose Clamp

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**POLICY:**

Reimbursable within the provisions of the warranty.

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