

REFERENCE:	TSB: 08-182-25 GROUP: 08 - Electrical	Date:	June 7, 2025	REVISION:	—
VEHICLES AFFECTED:	<p>2021 - 2025 (D2) RAM 3500 Pickup 2021 - 2025 (DJ) RAM 2500 Pickup 2021 - 2025 (DP) RAM 4500/5500 2021 - 2025 (DD) RAM 3500 Cab Chassis</p> <p>This bulletin applies to vehicles built on or before April 09, 2025 (MDH 0409XX) equipped with:</p> <ul style="list-style-type: none"> • Driver Seat - Power Adjust 8-Way (Sales Code JVG). • Frt Pass Seat - Manual Adjust 4-Way (Sales Code JWA). • Frt Pass Seat - Power Adjust 8-Way (Sales Code JWG). • High Back Bucket Seats (Sales Code CAD). • Ventilated Front Seats (Sales Code CAJ). • Radio/Drv Seat/Mirrors/Pedals Memory (Sales Code LEV). 			<p>MARKET APPLICABILITY:</p> <p><input checked="" type="checkbox"/> NA <input type="checkbox"/> MEA <input type="checkbox"/> SA <input type="checkbox"/> IAP <input type="checkbox"/> EE <input type="checkbox"/> CH</p>	
CUSTOMER SYMPTOM:	<p>Customers may experience one or more of the following:</p> <ul style="list-style-type: none"> • Driver and/or passenger seat moves backwards but not forward. • Driver and/or passenger seat inoperative. 				
CAUSE:	Binding seat track				

REPAIR SUMMARY:

This bulletin involves replacing the front power seat adjusters.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
23-13-60-91	Inspect Left or Right Seat Adjuster (0 - Introduction)	6 - Electrical and Body Systems	0.3 Hrs.
23-13-60-92	Inspect Both Seat Adjusters (0 - Introduction)	6 - Electrical and Body Systems	0.4 Hrs.
23-13-60-93	Replace Left or Right Seat Adjuster (0 - Introduction)	6 - Electrical and Body Systems	1.1 Hrs.
23-13-60-94	Replace Both Seat Adjusters (0 - Introduction)	6 - Electrical and Body Systems	1.9 Hrs.
Failure Code	ZZ	Service Action	

SPARE PARTS:

Qty	Part No.	Description	Notes
1 (AR)	68455847AA	Adjuster, Seat	Sales Codes X8Z, JVG, JWA, CAD, CMA, JWG, CAJ
1 (AR)	68455848AA	Adjuster, Seat	Sales Codes X8Z, JVG, JWG, CAJ, LEV
1(AR)	68455849AA	Adjuster, Seat	Sales Codes X8Z, JVG, JWG, CAJ
4	06508069AA	Screw And Washer	Hex Head, M12X1.75X50.50

DIAGNOSIS:

If the customer describes any of the symptoms listed above in the customer symptom section, perform the Repair Procedure.

REPAIR PROCEDURE:

NOTE: Checking the passenger seat will be the same procedure as the driver seat.

1. Open the second row door and move rear seat cushions up to their stowed position.
2. Adjust the driver front seat to the full up position.
3. Remove the four bolts that hold the seat to the truck floor and discard. The bolts have lock patch that is not reusable.
4. Lay the seat down on its side so the underside of the seat is easily accessible.
5. Remove the fore/aft wire harness motor connector from the fore/aft motor (back right of the seat adjuster). Push on the tab to remove the motor wire harness connector from the motor. Leave disconnected for 10 seconds.

6. Reconnect the fore/aft wire harness motor connector to the fore/aft motor.
7. Push / Pull / Push the connector with fingers to ensure the wire harness connector is fully seated to the fore/aft motor connector.
8. Cycle the fore/aft switch to check that the motor is working properly.
9. Does the seat fore/aft function operate properly?
 - YES>>> Proceed to [Step 10](#).
 - NO>>> Proceed to [Step 11](#).
10. Reassemble the seat to the truck floor using the four new fasteners. Torque fasteners to 47 N·m (35 ft.lb.). Use LOP (23-13-60-91) and/or (23-13-60-92).
11. Replace the power seat adjuster(s). Refer to the detailed service procedures available in DealerCONNECT/Service Library under: Service Info> 23 - Body / Seats, Front / Track, Front Seat / Removal and Installation.

POLICY:

Reimbursable within the provisions of the warranty.

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