



## Spartan Fire, LLC

Campaign Service Bulletin  
CSB25-170-001

- DATE:** 5/22/2025
- APPLIES TO:** This service bulletin applies to certain model year 2024-2025 Gladiator model emergency response chassis cabs built between January 2024 and August 2024.
- CONDITION:** VIN data label and matching body installed label for 2024 X15 engines were not updated from 15W-40 to 10W-30 viscosity when the engine oil viscosity was changed in production.
- CORRECTION:** Replace VIN data label and matching body installed label with new label containing the correct viscosity.
- LABOR ALLOCATION:** 0.5 hour
- CLASSIFICATION:** E3

**ATTENTION!!!**  
**Please read this before proceeding!**

**A PHOTO OF THE NEWLY INSTALLED VIN DATA LABEL AND BODY LABEL WILL NEED TO BE EMAILED TO: [ANDY.HAIGH@SPARTANMOTORS.COM](mailto:ANDY.HAIGH@SPARTANMOTORS.COM). RECEIPT OF PHOTOS IS ESSENTIAL REQUIREMENT FOR PAYMENT OF THE CLAIM.**

Service Bulletins are intended for use by Professional Technicians only. They are written to guide Professional Technicians in performing service to vehicles of specific nature in conjunction with industry standards. Professional Technicians should be appropriately trained on industry standards and have the tools and equipment to perform procedures safely and properly.



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### GENERAL INSTRUCTIONS:

Thoroughly review entire service bulletin before starting work. If there are questions or concerns with steps defined in this service bulletin, contact Spartan Fire, LLC. Customer & Product Support Group.

All applicable industry safety standards must be followed when performing work identified in this procedure.

### STEP-BY-STEP INSTRUCTIONS

#### Replacing the Label in Cab

- 1) Locate VIN data label that is attached to the bottom of the center dash lid. *See Figure 2.1*
- 2) Remove VIN data label and dispose of label.
- 3) Install new replacement label.
  - a. Correct label will display 10W-30 for the engine oil viscosity.
  - b. Incorrect label will show 15W-45.
- 4) Take legible photo of VIN data label and email to [andy.haigh@spartanmotors.com](mailto:andy.haigh@spartanmotors.com)



**Figure 2.1**

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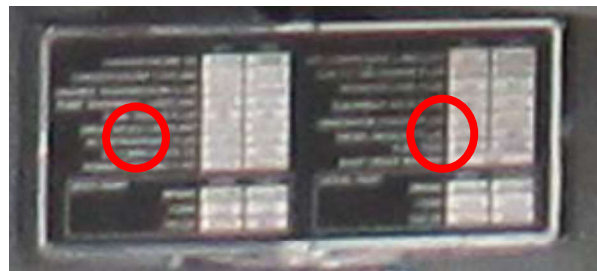
## Replacing the Label Installed by Body Builder

1. Locate body builder installed label in driver's side step well. *See Figure 3.1*



**Figure 3.1**

2. Remove the old placard face overlay by peeling off.
3. Remove old Fluid Label bezel.
  - a. Remove 2 screws from old screws from Fluid Label currently on the truck. Circles are approximate screw locations (placard face would be removed though).  
*See Figure 3.2*



**Figure 3.2**

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- b. Pull the old bezel off the truck and discard it.
  4. Install the new bezel onto the truck.
    - a. Locate holes in bezel and screw onto the truck. *See figure 4.1*

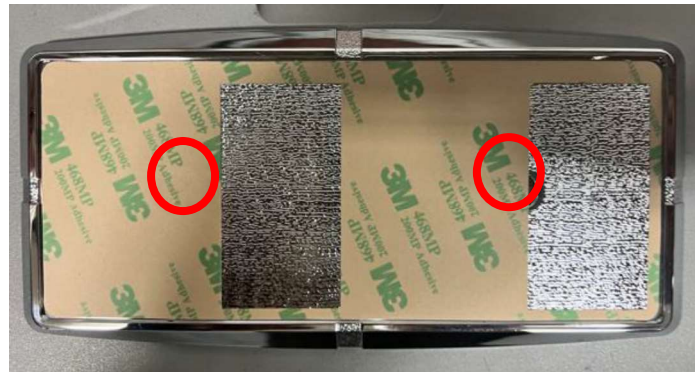


Figure 4.1

- b. Peel off white labels one at a time and perfectly align and stick onto bezel windows in correct location (Left side starts with “Chassis Engine Oil” and Right Side starts with “Air Compressor Lubricant”. *See figure 4.2*



Figure 4.2

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- c. Test fit placard face overlay to make sure data lines up in the windows. Do not stick to the bezel until verified. *See Figure 5.1*



Figure 5.1

- d. If data fits in windows, remove 3M tape protector from bezel and carefully align and stick new placard face overlay onto the bezel making sure data aligns in windows.
- e. Take legible photo of newly installed data label and email to: [andy.haigh@spartanmotors.com](mailto:andy.haigh@spartanmotors.com)

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