



2025-05-28



M1689: 2009-2010 TRIKE TRANSMISSION HOUSING IS OBSOLETE

Reason for Revision

Refer to Table 1.

Table 1. Document History

Date	Rev	Revision (Rev) Description
2025-05-28	-	Initial release

Purpose for Service Bulletin

This bulletin informs dealers that Transmission Case (Part No. 83978-09) for 2009-2010 Trikes, is obsolete.

Required Dealer Action

Table 2. Required Dealer Action

Category	Description	Required
1	Must Perform Repair	☐
2	Repair If Presenting Symptom	☐
3	Feature Pack- Customer/Dealer Paid	☐
4	Informational Purposes Only	☒

1. If Transmission Case (Part No. 83978-09) is no longer available to order for a 2009-2010 Trike, order replacement Transmission Case (Part No. 83978-11).
2. Remove the 30 tooth drive sprocket and install either a new 32 tooth sprocket (Part No. 35000152A) or reuse the original 32 tooth sprocket, if it's in good condition.

Vehicles Affected

2009: Tri Glide Ultra Classic (FLHTCUTG)

2010: Tri Glide Ultra Classic (FLHTCUTG), Street Glide Trike (FLHXXX)

Markets Affected

All markets affected.

Part Numbers

See Table 3 and Table 4.

Table 3. Obsolete Part Number

Obsolete Part No.	Item Description
83978-09	Transmission case, sub-assembly, black

Table 4. Replacement Part Number

Replacement Part No.	Item Description
83978-11	Transmission case, sub-assembly, black

Dealer Inventory Instructions

1. Use up old stock of Transmission Case (Part No. 83978-09).

NOTE

In the interest of preserving customer safety and satisfaction, always check for outstanding recalls whenever any motorcycle is brought into your dealership for either maintenance or service.

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