SERVICE BULLETIN

M1688 2025-05-15

M1688: 2025 CVO PAN AMERICA TOOL KIT SUBSTITUTION

Reason for Revision

Refer to Table 1.

Table 1. Document History

Date	Rev	Revision (Rev) Description
2025-05-15	-	Initial release

Purpose for Service Bulletin

This bulletin informs dealers that Harley-Davidson will have a certain number of 2025 CVO Pan America (RA1250SE) models built with an alternative tool kit.

This tool kit is an approved substitution and no action should be taken to replace the alternate tool kit with the original part number. Refer to Table 3.

Required Dealer Action

Table 2. Required Dealer Action

Category	Description	Required
1	Must Perform Repair	☐
2	Repair If Presenting Symptom	☐
3	Feature Pack- Customer/Dealer Paid	☐
4	Informational Purposes Only	☑

The part substitutions noted in this bulletin are approved substitutions for the vehicle's configuration.

If you have received a vehicle with the substituted parts, DO NOT order the original configured parts and DO NOT file a warranty claim or RMA for these parts at the time of delivery unless a defect or damage is found.

If at anytime, during the vehicle warranty the substituted part fails, the substituted part must be ordered and replaced. Refer to Table 3.

NOTE

The part number information in this bulletin may be different than what is reflected in the parts catalog.

Vehicles Affected

2025: CVO Pan America (RA1250SE) Built after May 12, 2025

Markets Affected

All markets affected.

Part Numbers

Refer to Table 3.

Table 3. Part Numbers

Original Part No.	Item Description	Substitution Part No.
14900127	Tool Kit	14900112

NOTE

In the interest of preserving customer safety and satisfaction, always check for outstanding recalls whenever any motorcycle is brought into your dealership for either maintenance or service.

ROUTING	SERVICE MANAGER	SALES MANAGER	PARTS MANAGER	WARRANTY PROCESS MANAGER	LEAD TECHNICIAN	TECHNICIAN NO. 1	TECHNICIAN NO. 2	TECHNICIAN NO. 3	RETURN THIS TO
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