SERVICE BULLETIN

M1685 2025-05-05

M1685: CUSTOM RIDE MODE SETTINGS NOT SAVING ON SKYLINE OS

Reason for Revision

Refer to Table 1.

Table 1. Document History

Date	Rev	Revision (Rev) Description
2025-05-05	-	Initial release

Purpose for Service Bulletin

This bulletin informs dealers that when the Infotainment Control Unit (IFCU) is set to certain languages, any changes made to a custom ride mode will not save.

This concern is found in 6 of the languages offered on the IFCU:

- Danish
- Dutch
- French (France)
- German
- Japanese
- Russian

Using any of the other 27 languages offered will allow changes to custom ride modes to be saved.

Required Dealer Action

Table 2. Required Dealer Action

Category	Description	Required
1	Must Perform Repair	☐
2	Repair If Presenting Symptom	☐
3	Feature Pack-Customer/Dealer Paid	☐
4	Informational Purposes Only	☑

1. See Figure 1. On the IFCU go to the Language menu: SETTINGS > SYSTEM > LANGUAGE.

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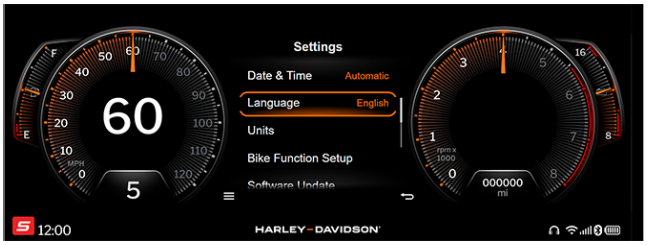

Figure 1. IFCU Language Settings

2. Change the Language in the IFCU to any other language except:
   a. Danish, Dutch, French (France), German, Japanese, Russian
3. Cycle vehicle OFF.
   a. Wait 60 seconds.
4. Place vehicle in: ACC or IGN ON
5. See Figure 2. Make the desired changes to Custom Ride Mode A/B.

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Figure 2. IFCU Ride Modes Settings

6. Return to Language menu in IFCU and set back to original language.

Vehicles Affected

2023: CVO Street Glide (FLHXSE), CVO Road Glide (FLTRXSE)

NOTE

In the interest of preserving customer safety and satisfaction, always check for outstanding recalls whenever any motorcycle is brought into your dealership for either maintenance or service.

ROUTING	SERVICE MANAGER	SALES MANAGER	PARTS MANAGER	WARRANTY PROCESS MANAGER	LEAD TECHNICIAN	TECHNICIAN NO. 1	TECHNICIAN NO. 2	TECHNICIAN NO. 3	RETURN THIS TO
INITIAL HERE									

2024-2025: CVO Street Glide (FLHXSE), CVO Road Glide (FLTRXSE), CVO Road Glide ST (FLTRXSTSE), Street Glide (FLHX), Road Glide (FLTRX)

2025: Street Glide Ultra (FLHXU), CVO Road Glide RR (FLTRXRRSE)

Markets Affected

All markets affected.