

WRT9 Workshop Campaign - Reprogramming DME control unit

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ID Number	WRT9
Model(s)	Cayenne E-Hybrid (9YA/9YB)
Model Year(s)	2021 - 2023
VIN List	Attached
Number of Affected VINs	3,356
Issue Description	<p>Due to a software error in the DME control unit, an unauthorized fault memory entry can occur during a routine check of the exhaust flap function, resulting in a warning message being displayed incorrectly in the instrument cluster.</p> <p>To prevent this from happening, the DME control unit in affected vehicles must be re-programmed with a new data record</p>
What Porsche Centers Should Do	<p>Please arrange for this action to be carried out in the affected vehicles.</p> <p>(Repair available as of 05/19/2025)</p>
California PCs Only	<p>The Department of Motor Vehicles (DMV) in California may require that the customer furnish proof of completion of this Workshop Campaign in the form of a copy of the dealer's repair order, including a signed "Proof of Correction" certificate, before the next renewal of the vehicle registration. You must supply this documentation to the customer only after the campaign has been completed. Please instruct the customer to retain the signed "Proof of Correction Certificate" within their vehicle records.</p>
TI	No. 196 - 24
Part Status	Status 0
Customer Letter	Uploaded below as of 08/05/2025

Required software

PIWIS Tester 4 test software version 43.000.005 (or higher)

If other programming campaigns that affect the same control unit and involve an identical procedure are open for a vehicle in addition to this campaign, the affected control unit only needs to be programmed once using the current PIWIS Tester test software.

Please proceed as follows for the campaigns that have not been carried out:

- Mark the campaign as 'cannot be carried out' with the reason "Modification of the affected component" in PQIS. The "Warranty relevance" flag must be activated in order to be able to set a warranty claim and close the campaign.
- A warranty claim must be submitted for the campaign in which 0 time units is entered as the specified labor time and no material items are specified.

Warranty processing

Scope 1:

Damage Code	WRT9 66 000
Repair Code	1
Labor time	61 TU

Please enter the campaign carried out in the Warranty and Maintenance booklet for the vehicle.

Customer mobility

If requested, mobility for the affected customer can be guaranteed by offering a suitable replacement vehicle.

Please invoice this additional service via WWS with the campaign scope.

Attachments

1. [WRT9 Workshop Campaign VIN List 05.19.xlsx](#)
2. [WRT9 Workshop Campaign VIN List 05.19.xlsx](#)
3. [WRT9 Letter Proof HT.pdf](#)